



St Matthew's
Church of England Primary School

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Job Advert - Administration officer

We are seeking someone proactive, organised and approachable to support the efficient administration of pupil services and ensure a positive experience for all visitors, parents and pupils during their time at St Matthew's School & Nursery.

Start date:	ASAP
Closing date:	19th August 2026
Interview date:	W/C 24th August 2026
Contract:	36 hrs per week / 39 wks per annum (term-time)
Salary:	Surrey Pay 4 (actual salary £21,552 to £23,077)

At St Matthew's Church of England Primary, we are proud of our diverse and inclusive school where in all we do we aim **high, encourage** and **have faith**. St Matthew's is a two-form entry school with its own nursery class and special needs support centre.

At St Matthew's:

- We are committed to high quality education and excellent professional development opportunities for all our staff
- We have a resilient staff team from a wide range of backgrounds and experiences who work closely together to secure the best outcomes for our children

The successful applicant will:

- Develop a strong partnership with parents, other professionals and the wider community
- Contribute to the wider life of our church school
- Be a hardworking team member, committed to making a difference to children

If interested in joining our hard-working team, we can offer you:

- A well-resourced school set in extensive grounds
- Support and development from the SDBE MAT including a generous staff benefits scheme
- A school committed to wider education including a full extra-curricular programme
- Coaching and bespoke CPD opportunities

Thank you for your interest in this vacancy. We would be delighted to hear from you, arrange a visit to show you around our school, or simply have an informal discussion.

Applicants are expected to be sympathetic to the Christian ethos of the school.
St Matthew's is committed to safeguarding and promoting the welfare of children and expects all staff and volunteers to share this commitment.
All appointments are subject to a satisfactory enhanced DBS check and references.

Job Description

An Academy within the

**Southwark Diocesan
Board of Education
Multi-Academy Trust**



A Private Company Limited by Guarantee
Registration Number 10385920.
Registered Office 48 Union Street, London SE1 1TD.
Registered in England and Wales

Job Purpose	We are seeking a proactive, organised and approachable person to support the efficient administration of pupil services and ensure a positive experience for all pupils, parents and visits throughout their time with us. • Give a warm and professional welcome to St Matthew's at the reception desk. • Support clear and effective communication between home and school. • Promote high levels of attendance, ensuring pupils are in school and ready for learning. • Lead the administration of clubs, trips and extra-curricular activities. • Administer first aid at break and lunch times as required. Contribute to a positive and productive working environment by collaborating effectively with colleagues and promoting a culture of continuous improvement. Ensure all interactions with stakeholders maintain high standards, focusing on providing a positive customer experience and exceptional service at every touchpoint.
To whom the post holder reports	The post holder reports to the Office Manager. <i>Overall responsibility and oversight sits with the Headteacher</i>
Duties and responsibilities	Communication • Provide a warm, confident welcome for all visitors • To maintain excellent day to day communication between school and parents to ensure children have a successful day prepared for their lessons • Where required, to support with the sign-in system, Inventory • Implement agreed sign-in procedures, including delivery of safeguarding and fire safety information for all visitors • Introduce visitors and volunteers to our expectations • Answer telephone calls, upholding a professional level of customer service. Where needed, record messages, ensuring their intended recipient receive these in an accurate and timely manner • Maintain a clean, tidy and inviting office environment • Provide hospitality for visitors • Distribute the post and liaise with the premises team re. parcel delivery logistics • Assist in coordinating meetings between staff, pupils, parents, and other stakeholders

Administration

- Manage the booking and administration of school clubs, visits and trips, including coordinating schedules, maintaining accurate records, liaising with staff and external providers, and ensuring all required permissions and documentation are in place
- Ensure information about home learning and the curriculum is shared with parents each half term, including preparing and distributing clear and timely communications
- Maintain stock levels of school stationery, equipment and first aid supplies
- Undertake filing and photocopying, including basic maintenance of the photocopiers
- Ensure all information is treated confidentially and have absolute discretion
- Support the implementation of the school's attendance and safeguarding strategies to promote pupil safety and consistent school attendance
- In conjunction with office colleagues, maintain up-to-date records of pupil attendance, absences, and relevant welfare information

Pupil Welfare

- Under the direction of the office manager, ensure compliance with the school's policy in terms of delivering first aid and administering medicine to pupils and staff where required (first aid training will be given)
- Provide first aid support during break and lunch times, and for pupils referred to the school office
- Ensure accurate recording of accidents and medication administered
- Support the school's behaviour policy by preparing rewards for pupils as directed by the Senior Leadership Team
- Assist with the general welfare of pupils and staff
- In conjunction with colleagues, monitor and follow up on pupil welfare matters, ensuring timely interventions and support as needed
- Support transitions for new pupils, including providing information and guidance to families, working closely with the relevant staff

Undertake any other reasonable duties, as directed by the Office Manager or Headteacher, that are commensurate with the role and support the effective operation of the school and its administrative functions.

Person Specification

	Essential qualities	Desirable qualities
Qualifications and Training	• A minimum of GCSE passes (or equivalent or higher) in English and Maths is required • Dedication to professional development to support with the role • First aid at work (or willingness to complete)	• To demonstrate previous educational and/or administrative CPD • MIDAS or D1-trained minibus driver, or willingness and enthusiasm to obtain the qualification
Experience, Knowledge and Skills	• Exceptional interpersonal skills, with the ability to communicate clearly, professionally, and diplomatically with individuals at all levels, both internally and externally • Demonstrate patience, flexibility, and a calm demeanour, with the ability to handle challenging situations sensitively and adapt effectively to unexpected changes • Have excellent organisational skills • Have a high level of literacy and numeracy • Be able to multi-task, work under pressure and meet deadlines • Competent in Microsoft office applications • Competent in the use of Google applications • Have meticulous attention to detail • Maintain accurate and efficient record keeping • Understand the importance of maintaining confidentiality inside and outside the workplace • A good understanding of equal opportunities issues as they affect pupils and their families. Knowledge and understanding of the nature and effects of racial and economic disadvantage and deprivation and the ability to develop appropriate responses to the needs arising. Knowledge and understanding of child protection and safeguarding	• Experience in Arbor MIS • Experience in using Google Classroom • Experience of customer service delivery/ dealing with enquiries • Previously employed in an educational establishment

Personal attributes

- Be able to fully respect and engage in the Christian life; promoting the Christian ethos by encouraging and building one another up
- Be self-motivated and hard working
- Be patient, courteous and calm
- Be professional, punctual and dependable
- Act with honesty and integrity
- Be personable, welcoming and approachable
- Be a good team member
- Display energy and enthusiasm
- Be confident and decisive where necessary
- Have an affinity with children
- Understand and warmly welcome the diverse backgrounds of all pupils, families, and visitors, promoting an inclusive and respectful school environment
- Show good attention to detail; be thorough and accurate
- Flexible and adaptable to changing needs

**We reserve the right to close this vacancy early if we receive suitable applications.
If you are interested in working with us, please apply without delay.**

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