

Job Description: Administration Assistant

JOB TITLE: Administrative Assistant	GRADE : 3 - 6	
	TTO +5 days (39 weeks)	

RESPONSIBLE TO:	Administration Manager	
EMPLOYEE SUPERVISION:	None	

Purpose of Post:

To undertake and provide administrative/clerical support to staff in a Special School Setting for pupils who demonstrate Social Emotional and Mental Health difficulties.

Key Areas:

- Answering phone calls as required in a professional manner as first point of contact.
- Working as receptionist welcoming visitors into school
- Providing admin support for a number of staff on site.
- Responsible for day to day administrative duties.
- Typing, word-processing and other IT based tasks.
- Inputting data into management system (Arbor).

Duties and Responsibilities:

- 1. To undertake reception duties as required including meeting and greeting pupils and visitors to the school, providing hospitality to visitors and providing a professional and courteous service.
- 2. To undertake reception duties as required including answering incoming calls and either transferring to the correct person or taking detailed and accurate messages and making outgoing calls as necessary to internal/external services or parents.
- 3. To provide administrative and clerical support to staff on site.
- 4. To produce lists, information and data as required.
- 5. To maintain and collate pupil reports.
- 6. To assist with arranging / monitoring transport for pupils attending the school.
- 7. To report and record pupil absences.
- 8. To be aware of and comply with policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.
- 9. To be aware of and support difference and ensure equal opportunities for all.
- 10. Contribute to the overall ethos/work/aims of the academies.
- 11. Appreciate and support the role of other professionals.
- 12. To carry out any other duties commensurate with those of the post that may be determined by the Line Manager.

Date Job Description Revised:	By whom:

