

THE LEGACY LEARNING TRUST ACKLAM GRANGE SCHOOL PERSON SPECIFICATION: Casual Recreation Assistant



	Essential	Desirable	Measured by
Qualifications/ Training		 Educated to GCSE standard at Grade A*-C for a minimum of 5 GCSEs Studying a sport related qualification HSAW First Aid Qualification National Governing Body coaching qualification 	A/Q
Knowledge and Experience	Experience of dealing with a range of customer enquiries/concerns in a polite and professional manner	Previous experience of working in a customer service environment	A/I
Skills and ability	 Ability to demonstrate up to date health and safety procedures Ability to work in a fast-paced environment Ability to work as part of a team Ability to work on own initiative within area of responsibility 		A/I
Personal Characteristics	 Willingness to learn Interest in Sport, Health and Fitness Excellent attendance and punctuality An enthusiastic approach to working with students Confidence to manage and supervise effectively whole classes Ability to work flexibly and respond to developing needs Reliability and integrity Positive and optimistic Humour and resilience 	Commitment to ongoing personal development and training	1

Measured by Key:

A: Application form/letter

Q: Qualification Check

I: Interview