Job Title: Cleaner	**Pay Scale:** PPS 3
Normal Place of Work: St John's Primary Academy	**Line Manager:** Academy Headteacher
Role Summary: To provide an efficient and effective cleaning service to designated areas of the Academy buildings.	

DUTIES AND RESPONSIBILITIES

Key responsibilities

- To be responsible for cleaning parts of the academy buildings as allocated by the Site Manager in accordance with the agreed specification.
- Use of cleaning materials in accordance with the agreed specification.
- To operate cleaning equipment in the cleaning of hard and soft surfaces, e.g vacuums and polishes.
- Checking that windows and doors are secured, notify site staff of any which need to be secured.
- Prompt reporting of defects or hazards to the Site Manager.
- To participate in "deep cleans" of the premises during the school closure periods. This may include heavy machinery and equipment.
- To provide a comprehensive cleaning service to all departments, ensuring that all requirements are met at the highest standard.

This list is not exhaustive, and you may be required to undertake any additional duties within the general scope of this role as determined by your line manager.

Key Relationships

The post holder will be expected to develop and maintain good relationships with:

Headteacher, SLT and all Trust staff	To ensure a high-quality service is provided that meets the needs of the Trust.
Parents and Students	
Visitors	

Generic Responsibilities

- Represent and promote The Priory Federation of Academies' values internally and externally.
- Ensure that the Federations internal customers receive an excellent customer service experience in all dealings with the service.
- Deliver your day-to-day duties consistently with the agreed service level.
- Act as a champion for change and improvement, constantly enhancing quality.
- Contribute to the annual quality review of the service and the programme of continuous improvement.
- Actively promote and act, at all times, in accordance with Federation policies, e.g. Health and Safety, Equal Opportunities and Safeguarding.

- Make a commitment and contribution to improving standards for pupils, as appropriate.
- Contribute to the maintenance of a caring and stimulating environment for pupils.
- Undertake other duties commensurate with the job level.

The post holder will interact professionally with colleagues to ensure understanding and awareness of responsibilities of all colleagues and undergo any relevant training.

Elements of this job description may be changed following consultation with your manager.

TERMS OF EMPLOYMENT

All offers of employment are subject to The Trust receiving proof of identity, two satisfactory references, satisfactory health and enhanced DBS checks, a signed Code of Conduct, evidence of your relevant qualifications and successful completion of a 6-month probation period.

HEALTH AND SAFETY

All employees are responsible for reading, understanding and carrying out the requirements of The Trust's Health and Safety policy and for informing a relevant person if they become aware of any non-compliance with the policy or of any identified training needs.

HOURS OF WORK

The Academy day is between 8:00 am and 6:00 pm. A flexible approach to working is expected as some tasks may be required to be carried out in the evenings and during holiday periods.

CONTINUAL PROFESSIONAL DEVELOPMENT

The Trust requires individuals to identify and analyse their own training and development needs and to actively participate in the design of a development plan to meet these needs and the needs of the Academy. This may be achieved through an appraisal process.

The post holder should recognise and take advantage of development opportunities and should periodically review their own progress towards meeting previously agreed goals.

CONDITIONS OF SERVICE

Governed by the National Agreement on Pay and Conditions of Service supplemented by local conditions as adopted.

SPECIAL ARRANGEMENTS

The post holder may be required to work outside of normal academy hours on occasion, with due notice.

SAFEGUARDING STATEMENT

The Priory Federation of Academies is committed to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment.

EQUALITY, DIVERSITY AND INCLUSION

The Priory Federation of Academies Trust is committed to maintaining a diverse workforce and an inclusive environment for all. Our aim, embedded in the Trust Values, is to enrich our workforce at every level and we encourage applications from all under-represented groups.

Person Specification – Cleaner

		Essential	Desirable	How assessed*
	EXPERIENCE			
1.	Experience in a cleaning/customer service environment	X		AF/IV
2.	Experience of delivering a high level of customer service		X	AF/IV
3.	Flexibility to respond to a variety of work situations with an ability to multitask	X		AF/IV
4.	Experience of knowledge and understanding of appropriate cleaning methods and standards		X	AF/IV
	EDUCATION/TRAINING/QUALIFICATION			
5.	Good standard of education, particularly English and Mathematics.	X		AF/IV
6.	Knowledge of cleaning chemicals and supplies	X		AF/IV
7.	First Aid Certificate		X	AF/IV
	SPECIAL KNOWLEDGE			
8.	An understanding of H&SAW and COSHH		X	AF/IV
	SKILLS – DISPOSITION			
9.	Must have demonstrated the ability to work both as a team member and on own initiative – being reliable and punctual	X		AF/IV
10.	Good communication skills – oral and written	X		AF/IV
11.	Ability to prioritise workload and organise work schedule	X		AF/IV
12.	Good organisational skills – able to monitor and order stocks of materials	X		AF/IV
13.	Commitment to delivering a high level of customer service	X		AF/IV
14.	A Commitment to equality, diversity and Inclusion	X		AF/IV
	WORKING ARRANGEMENTS AND PERSONAL AVAILABILITY			
15.	Must be prepared to attend training sessions as are deemed necessary by management	**X**		AF/IV
16.	Ability to work flexible hours and patterns	X		AF/IV

*Key to how skills are assessed:

AF = Skill assessed via application form IV = Skill assessed via interview

AT = Skill assessed via test/work-related task Cert = Certificate checked at interview

I have read and accept the content of the job description.

Signed Line Manager : .....

Dated: ……

Signed Employee……

Dated……..