

Technical Support Assistant for Design & Technology

Person Specification

	JOB REQUIREMENTS	Essential	Preferred	Assessed
Knowledge, Experience and Skills	GCSE in English and Maths or equivalent.	✓		A & I
	Knowledge of health and safety when using equipment and machinery.	1		A & I
	Knowledge of COSHH, ESCC and food hygiene regulations in relation to the safe handling and storage of chemicals and food.	✓		A & I
	Knowledge of safe working practices in relation to handling and usage of hazardous equipment and tools.	✓		A & I
	Knowledge of CAD/CAM appropriate software.		✓	A & I
	Knowledge of stock taking procedures and stock rotation.		✓	A & I
	Experience of preparing equipment and materials for practical lessons.		✓	A & I
	Experience of maintaining a range of tools and equipment.		✓	A & I
	Experience of fashion and textiles processes and equipment.		✓	A & I
	Experience of undertaking a range of tasks and techniques.		✓	A & I
	Demonstrate a good working knowledge of sewing machines and textiles equipment.		✓	A & I
	JOB COMPETENCIES			
Planning and Organising	Establishes clearly defined objectives; plans activities in advance and takes account of possible changing circumstances; manages time effectively; identifies and organises resources needed to accomplish tasks; monitors performance against deadlines and milestones.	~		I
Delivering Results and Meeting Customer Expectations	Focuses on customer needs and satisfaction; sets high standards for quality and quantity; monitors and maintains quality and productivity; works in a systematic, methodical and orderly way; consistently achieves project goals.	✓		ı
Follows Instructions and Procedures	Appropriately follows instructions from others without unnecessarily challenging authority; follows procedures and policies; keeps to schedules; arrives punctually for work and meetings; demonstrates commitment to the organisation; complies with legal obligations and safety requirements of the role.	~		I
Supporting and Cooperating – Working with People	Demonstrates an interest in and understanding of others; adapts to the team and builds team spirit; recognises the contribution of others; listens, consults others and communicates proactively; supports and cares for others; develops and openly communicates self-insight.	√		I

Child Protection	A commitment to the responsibility of safeguarding and promoting the welfare of young people	✓	1
	Enhanced DBS disclosure (to be completed by preferred candidate following interview)	✓	
	Willingness to undertake Child Protection training when required	✓	I

^{*} A = application, R = references, I = interview, T = task