**T.E.A.M EDUCATION TRUST**

**STUBBIN WOOD SCHOOL & NURSERY**

**Person Specification – Early Help Officer**

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|  | **Essential** | **Desirable** |
| **Qualifications** | **NVQ Level 3 or equivalent in relevant field e.g. health and social care, early years, adult education, education, working with parents.** |  |
| **Skills and experience** | **Relevant experience in working successfully to build****relationships and challenge behaviour with families with****multiple needs****Experience of community based lone working****Excellent inter-personal and communication skills****Be able to model solution focused thinking****Good understanding of agencies and support available for families in Derbyshire****Be able to work with families to overcome barriers****Car driver with access to car****Good standard of ICT skills** | **Experience of appropriately challenging services and systems that create barriers for families****Experience in a substance misuse,****mental health, offending or children’s service setting****Proven mediation and****facilitation skills** |
| **Knowledge** | **Have up to date knowledge of child development, national policy and legislation related to young people and families****An understanding of the needs of disaffected and social excluded families****An understanding of Safeguarding and Data Protection****legislation** |  |
| **Attributes** | **An ability to remain calm whilst working under pressure and within tight timescales on sensitive and confidential issues****To be creative and proactive, able to use initiative and make sound judgements****An ability to deal with a number of tasks at once and to be flexible with work routines****An ability to actively engage families through a variety of methods****To be able to work effectively as part of a team****Ability to work early mornings, evenings and weekends****Ability to move about Derbyshire/Nottinghamshire in a timely manner** |  |