

Job Title: Education Welfare Officer/Attendance Manager

Qualifications	Essential	Desirable
A relevant Level 3 qualification or an equivalent related professional qualification (qualifications below Level 3 will be considered if applicant demonstrates solid experience and	✓	
evidence of continuous professional development).		
Level 2 qualification in English and Maths or equivalent	✓	
Level 3 Child Safeguarding qualification		√
Willingness and ability to obtain and/or enhance qualifications and training and development in the post	√	
Experience		
Experience of using an education welfare, social work or counselling approach to work with parents and children	√	
Record keeping	√	
Report writing	√	
Experience of working in the education system and in multi-agency settings		√
Skills		
Ability to effectively communicate with a wide range of audiences, verbally and in writing	√	
Ability to use standard ICT packages including Microsoft Office	√	
Excellent time management and organisation skills		
Resilience and an ability to work in difficult situations, including dealing with conflict	✓	

Ability to build effective working relationships with all stakeholders, including professionals, students and parents	√	
Ability to undertake assessments and write reports to a high standard	√	
Knowledge of the legislative framework that underpins school		✓
attendances and the work of an Education Welfare Officer		
Knowledge of safeguarding principles and legislation		√
Ability to work well under pressure and manage competing deadlines		√
Ability to relate to students in a sympathetic manner and to	✓	
recognise potential child safeguarding issues		
Understanding of School child safeguarding procedures	~	
Other		
Satisfactory DBS check	✓	
Full Driver's Licence	√	