

## **Person Specification**

## **Exams Invigilators**

Area	Essential	Desirable
Qualifications	5 GCSEs or equivalent, including Maths and English	NVQ level 2 in business administration or equivalent
Experience	<ul> <li>Working in an administration environment</li> <li>Completing tasks to deadlines</li> <li>Dealing with confidential matters</li> </ul>	
Knowledge and Skills	<ul> <li>Manage and maintain the integrity and confidentiality of the exams system</li> <li>Communicate clearly and concisely both orally and in writing (high standard of verbal and written communication skills)</li> <li>Effective interpersonal skills working with a range of internal and external stakeholders</li> <li>Work with a high degree of accuracy</li> <li>Work well under pressure</li> <li>Work flexibly</li> <li>Work without close supervision</li> <li>Work well both as part of a team and independently, demonstrating initiative (regularly review own (and team's) work and take the initiative to suggest ideas to make improvements)</li> <li>Follow relevant policies, procedures and regulation to complete work</li> <li>Adapt quickly to changes to regulations and processes</li> <li>Deal with enquiries in a professional and sensitive manner</li> <li>Commit to safeguarding and promoting the welfare of young people</li> <li>Willingness to participate in training and development opportunities</li> </ul>	<ul> <li>Aware of the Joint Council for Qualifications (JCQ) regulations or equivalent</li> <li>Knowledge of the data protection Act 2018 and GDPR as they apply in the UK</li> </ul>
Personal Qualities	<ul> <li>Honesty</li> <li>Integrity</li> <li>Calmness under pressure</li> <li>Maintains a positive outlook in work</li> <li>Self-motivated</li> </ul>	