

Person Specification

Job Title: Family Support Worker

Qualifications	Essential	Desirable
Level 2 qualifications in English and maths, or equivalent	✓	
Specialist Level 4 qualification in a relevant area, for example social care	✓	
Other safeguarding qualification		✓
Experience		
Experience of working with children/families with a range of complex needs	✓	
Experience of engaging and working with external agencies, in order to achieve the best outcomes for children and young people	✓	
Experience of working to information-sharing protocols and procedures	✓	
Experience of working within a school environment		✓
Skills/Knowledge		
Ability to effectively communicate with a wide range of audiences and to work collaboratively with others	✓	
Ability to work well under pressure and manage competing deadlines	✓	
Ability to form relationships with families and the local community, whilst ensuring appropriate professional boundaries are maintained	✓	
Ability to communicate on behalf of children, young people and families to other practitioners to influence decision-making within the context of integrated working	✓	
Knowledge/understanding of the needs of the local community	✓	
Knowledge/understanding of how children and young people develop	✓	
Ability to use standard ICT packages including Microsoft Office	✓	
Awareness of whole school and wider educational issues	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	

Other		
Satisfactory DBS check	✓	