

PERSON SPECIFICATION

POST TITLE: ICT Technician

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> Minimum education standard of 5 GCSEs or equivalent 	<ul style="list-style-type: none"> ICT-related A' Level or equivalent
Experience	<ul style="list-style-type: none"> Working in a support or customer service environment 	<ul style="list-style-type: none"> Experience of an IT network environment
Ability/Skills	<ul style="list-style-type: none"> Confident in the use of Windows and Microsoft Office computer software High level of organisational skills Able to prioritise Excellent interpersonal skills Happy to multi-task. Able to work independently as well as part of a team Good problem-solving skills 	<ul style="list-style-type: none"> Confident in the use of Microsoft Server technologies Familiarity with additional desktop/mobile operating systems e.g. iOS, MacOS, ChromeOS Knowledge of Adobe Design products e.g. Photoshop Familiarity with Microsoft Intune
Personal Qualities	<ul style="list-style-type: none"> Enjoy working in a busy environment Be pro-active and self-motivated Calm temperament Professional dress code Team player Willing to learn new skills Committed to equal opportunities 	<ul style="list-style-type: none"> Keen interest in all aspects of school life.