

## Person Specification

**Job Title:** ICT Technician

<b>Qualifications</b>	<b>Essential</b>	<b>Desirable</b>
Level 2 qualifications in English and Maths or equivalent	✓	
Willingness and ability to obtain and/or enhance qualifications and training and development in the post	✓	
<b>Experience</b>		
Experience of working in an IT support role	✓	
Experience of Active Directory and user account management	✓	
Good understanding of current software operating systems	✓	
Experience of network protocols and VLANs		✓
Exposure to automated OS and software deployment techniques		✓
Experience with anti-virus solutions		✓
Experience of connecting mobile devices to centralised services		✓
Experience of working in a school environment		✓
<b>Skills</b>		
Ability to effectively communicate with a wide range of audiences	✓	
Ability to respect and maintain confidentiality and security	✓	
Excellent time management and organisation skills	✓	
Ability to think creatively and solve basic problems	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	
Understanding of academy child safeguarding procedures		✓

<b>Other</b>		
Satisfactory DBS check	✓	