London
Design &
Engineering
UTC

Person Specification: Industry Placement Coordinator

Person Specification

The successful applicant will be able to demonstrate the following minimum requirements in their career to date through A – Application: B – Tests, Exercises: C – Interview: D – References.

Category	Essential	Desirable
Qualifications	 Level 3 or equivalent in a relevant qualification (A) Level 2 in literacy and numeracy or equivalent (or be willing to work towards) (A) 	Level 2 IT qualification and/or experience using a CRM system to record and track activity (A)
Experience	 Excellent customer service skills including effective and professional telephone and face to face communication skills within an appropriate context (B,C,D) Planning and recording – able to plan and monitor work experience opportunities, measure progress and produce information for accurate data tracking (A, C) Ability to liaise with external companies and/or organisations (D) Previous experience of working as part of a team of people (A,D) Ability to work to achievable targets (A,D) 	 Previous experience in an employer engagement role, preferably in an FE environment (A) Experience in supporting tutors to liaise with external companies (A, C, D) Working in a college / school environment (A)
Knowledge and Understanding	Ability to communicate effectively through written, oral and electronic methods to develop good working relationships with all stakeholders within London Design and Engineering UTC and the wider community (A, C)	Good numeracy skills (B)
Other skills and abilities	 High standard of interpersonal skills and emotional intelligence (C) Excellent written and oral communication skills with the ability to communicate effectively to a variety of audiences (A, B, C, D) Excellent at working in teams (C, D) Ability to manage time and prioritise well, meet deadlines and work under pressure (A, B, C, D) Command respect of learners and staff and be an 	Interest in whole college developments and the wider life of the college (A,C)

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	 advocate for the UTC (A, C, D) Strong team working skills and the ability to work effectively with people at all levels (B, D) 	
Personal qualities	 Flexible approach to work (A, C,D) Ability to relate to staff and students (A,C) Ability to work under pressure and to tight deadlines (A) Honesty, integrity, ability to build trust (A,C) Resilience (B, D) Energy, enthusiasm and the ability to keep things in perspective (A, C, D) Commitment to the aims and values of the UTC (A, B, C) Confidence, communication skills and fluency to deal with staff, learners and parents (C, D) An understanding of the needs of young people (C) Maintain high professional standards at all times (D) Friendly, approachable and polite (C) Effective presentation, organisational and administrative skills with accuracy and attention to detail (B) Ability to prioritise, self-manage and cope with a demanding workload (A, C) Reliable and excellent time keeping (C) Commitment to the promotion of equality and diversity and safeguarding the health and wellbeing of young people and vulnerable adults (C) Willingness to undertake on the job training and to attend relevant staff development programmes (A, C, D) Clear enhanced DBS (D) 	