



WADDESDON

CHURCH OF ENGLAND SCHOOL

IT SYSTEMS SUPPORT TECHNICIAN

PERSON SPECIFICATION

Personal Attributes required (on the basis of the job description)	Essential (E) or Desirable (D)	To be identified by: (eg application form, interview, reference etc)
Qualifications <ul style="list-style-type: none"> 4 GCSEs (A*-C) or equivalent, including English and Maths Recognised and relevant NVQ level 2 qualification in ICT, Computing or Computer Science Level 3 qualification Evidence of a commitment to further education/learning 	<p>E</p> <p>E D</p> <p>E</p>	<p>AF/ Quals</p> <p>AF / Ref / Int</p>
Experience <ul style="list-style-type: none"> Experience of support and maintenance of ICT applications and networking Experience of support maintenance, troubleshooting ICT hardware, software and networking Excellent ICT experience Experience of working in a busy environment Experience of working in an adult capacity in a school or college environment 	<p>E</p> <p>E E E</p> <p>D</p>	<p>AF / Ref / Int</p> <p>AF / Ref / Int AF / Ref / Int AF / Ref / Int</p> <p>AF / Ref / Int</p>
Knowledge/skills/abilities <ul style="list-style-type: none"> Knowledge of current ICT industry trends and facilities and ability to advise on how they may benefit school service delivery Excellent working knowledge of current ICT applications and programs Sound analysis to aid school in defining technical solutions to suit its business requirements Good oral and written communication skills to include:- <ul style="list-style-type: none"> Ability to communicate technical information to user staff Ability to communicate business information to other ICT staff 	<p>D</p> <p>E</p> <p>D</p> <p>E</p>	<p>Ref / Int</p> <p>AF / Ref / Int</p> <p>Ref / Int</p> <p>AF / Ref / Int</p>

• Logical thinker and problem solver	E	Ref / Int
• Computer aptitude	E	AF / Ref / Int
• Detailed working knowledge of Internet security and data protection guidance/legislation	E	AF / Ref / Int
• Knowledge and experience of supporting Windows server and client computers	E	AF / Ref / Int
• Knowledge and experience of supporting Apple Mac computers	E	AF / Ref / Int
• Knowledge and experience of supporting computer and printer hardware	E	AF / Ref / Int
• Clear understanding of safeguarding and child protection within a school context	E	AF / Ref / Int

September 2022