

<b>Personal attributes required based on Job Description</b>  <i>Essential requirements are those without which an applicant will not be considered for appointment.</i>	<b>Essential (E) Or Desirable (D) Criteria</b>
<b>Qualifications:</b>	
1. Good general level of education. GCSE grades A-C in English & Maths	E
2. Relevant ICT Related Qualification	E
3. Vendor Specific Certification (e.g. Microsoft, Cisco, VMWare)	D
<b>Experience/Knowledge:</b>	
1. In depth knowledge and experience of Microsoft Windows 7/8/10	E
2. In depth knowledge and experience of Microsoft Server 2019	E
3. In depth knowledge and experience Wireless Networking	E
4. Google Workspace and Office 365	E
5. Good understanding of Active Directory, Group Policy, DNS and DHCP	E
6. AV Systems including projectors and interactive whiteboards	E
7. Working in an ICT support environment	E
8. Good understanding of web content filtering	E
9. Demonstrable experience of technical troubleshooting and resolution	E
10. Knowledge of essential cyber security best practices	D
11. Experience of Mobile Device Management (e.g. JAMF or Google Endpoint Management)	D
12. Experience of Virtualization technology (VMWare or Hyper-V)	D
13. Experience of VMWare or Hyper-V Cluster Management	D
<b>Personal Qualities</b>	
1. Able to be an effective team player	E
2. Able to organise time efficiently and work to deadlines	E
3. Ability to work unsupervised and use initiative to prioritise workload	E
4. Methodical in problem solving	E

5. Good communicator, both verbal and written	E
6. Able to deliver excellent customer service	E
<b>Other</b>	
1. Able to travel between the different academies within the Multi Academy Trust by own vehicle.	E
2. Evidence of commitment to continuous professional development.	D