**Person Specification: IT Technician**

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| **Essential** | **Desirable** |
| **SKILLS AND EXPERIENCE** | |
| GCSE Maths/English or equivalent. | Basic familiarity with active directory. |
| Good understanding of Windows operating systems and common software | Administrative experience of Microsoft 365. |
| Good understanding of Microsoft Office products. | Understanding of the concepts of virtualisation. |
| Good time management and problem-solving skills. | Experience with deploying software. |
| Willingness to learn. | Experience with group policy. |
| Able to work as part of a team. | Experience configuring layer 2 switches. |
|  | Experience with iOS and macOS. |
| **PERSONAL QUALITIES** | |
| Collegiate and supportive approach to working in a team. | Perseverance. |
| Ability to respond calmly and courteously in the face of challenge. | Willingness and ability to participate in extra-curricular activity. |
| Ability to establish good relationships with pupils and staff. |  |
| Commitment to the success of our students. |  |
| Enthusiasm and good sense of humour. |  |
| Professional discretion. |  |
| Flexibility. |  |