

## Person Specification – Learning Support Manager

	Essential	Desirable
Qualifications and training	GCSE's, including Maths and English at grade C or above, or equivalent qualifications Qualified to NVQ Level 4 (e.g. HLTA, or above)	Willingness to undertake further training as appropriate
Relevant experience	Relevant and recent experience in working with young people or vulnerable individuals providing pastoral support Experience of behaviour management	Experience of working within an educational setting Experience of managing a provision/service to young people or vulnerable individuals, ideally managing the responsibilities of other staff
Knowledge and understanding	Good knowledge and understanding of SEND, pastoral support and intervention strategies	
Skills and abilities	Good literacy and numeracy skills Excellent interpersonal skills and the ability to communicate effectively with a wide variety of stakeholders, including staff, Social Services, CAMHs, EMAG, etc. Ability to use initiative and problem- solving skills to best support our learners, creating plans and developing alternate forms of provision for our learners within the LSU Ability to monitor and evaluate data Ability to create a welcoming environment where students feel able to come knowing that their needs, however small, will be met with understanding and compassion. Ability to combine administrative requirements with working with young people, remaining calm and patient when working under pressure	



Special Requirements	Enhanced DBS clearance This post is covered by Part 7 of the Immigration Act (2016) and therefore the ability to speak fluent and spoken English is an essential requirement for this role.	
	To, at all times, accept responsibility for safeguarding and promoting the welfare of children. Compliance with all School and Trust policies	