

Person Specification

Network Manager

	Essential	Desirable
Qualifications & training	<ul style="list-style-type: none"> GCSE English and Maths or equivalent qualification. Level 4 IT qualification or industry recognised equivalent. Evidence of continuing professional development. 	<ul style="list-style-type: none"> FITS or ITIL certification. CISCO Associate or higher certification. Relevant Microsoft qualification.
Experience, knowledge & understanding	<ul style="list-style-type: none"> Working in a leadership role, directing and developing ICT Support staff. Design of network infrastructures integrating LAN, WAN and Wi-fi technologies. Configuration and management of network technologies including switches, routers and Wi-fi, utilising VLAN configurations. Installation and management of Microsoft Server technologies. Administration of Microsoft Windows/Azure directory services including user, group, and policy management. Administration of Microsoft 365 tenancies Desktop user support of MS Windows 10/11 OS, MS Office 365 and other client devices including Apple, Google. Budget management and large value tendering. Backup management and disaster recovery planning. Firewall and web filtering solutions. 	<ul style="list-style-type: none"> Administration of HP Aruba LAN / Wi-fi technologies. Experience of Aruba Central cloud management system. VOIP telephony installation and administration. Installation and management of virtual server infrastructures (Hyper-V or VMware) and enterprise storage systems. Experience of Endpoint Manager, configuring and deploying client devices. Working in the education sector. Can evidence strong communication and interpersonal skills in a professional context with young people and colleagues.
Skills & abilities	<ul style="list-style-type: none"> Ability to manage conflicting priorities and achieve deadlines. Ability to work with a wide range of people. Ability to work as part of a proactive team as well as on your own initiative. Ability to stay calm and controlled under pressure. Good organisational skills. 	

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Exceptional Experiences. Successful Lives.

Personal qualities & attributes	<ul style="list-style-type: none">• Ability to respond in a prompt, prioritised and professional manner to Helpdesk requests.• A commitment to the values and vision of Maltby Learning Trust.• Embodies Sir Thomas Wharton Academy's Key Drivers:<ul style="list-style-type: none">○ World-class learning○ The highest expectations○ No excuses○ Growth mindset○ Never give up○ Everyone is valued○ Integrity• Ability to think creatively.• Ability to form and maintain appropriate relationships and personal boundaries with young people.• Ability to communicate effectively and concisely both in verbal and written form.• Work in a flexible manner, e.g. variable start/finish times as necessary to provide continuous, excellent IT support.	<ul style="list-style-type: none">• Committed to further career development.
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