

OFFICE ADMINISTRATOR PERSON SPECIFICATION

| FACTOR | ESSENTIAL | DESIRABLE | ASCERTAINED BY |
|---------------------------|--|--|---|
| QUALIFICATIONS | □ GCSE or equivalent in Maths and English. | ☐ Typing or Word Processing qualifications e.g. RSA II. | □ Application Form□ DocumentaryEvidence |
| EXPERIENCE | □ Previous experience in an office/administrative role | □ Previous experience in an education environment; □ Experience of liaison with outside agencies. | □ Application Form□ References□ Interview |
| KNOWLEDGE & UNDERSTANDING | □ Knowledge of Microsoft Office and Google Applications including Word and Excel; □ Database knowledge; □ Knowledge of preparing reports and general correspondence. | Knowledge of school administrative systems; Knowledge of the education service. Knowledge of Google applications | □ Application Form□ References□ Interview |
| SKILLS AND APTITUDES | Ability to communicate effectively in a verbal and written form to a range of audiences; Excellent interpersonal skills demonstrating the ability to relate well to pupils, parents, staff and governors; Proven organisational skills with a high level of accuracy; Ability to manage a variety of competing priorities and meet deadlines; Ability to formulate ideas and solutions and present them effectively. | | □ References □ Interview |
| DISPOSITION | Demonstrate a courteous and friendly approach; Ability to be flexible and to adapt to changing circumstance; Ability to act with confidentiality, tact and discretion; Operate calmly and effectively; Show initiative and be self-motivating. | | ☐ References ☐ Interview |
| PERSONAL QUALITIES | □ Wholly supportive of the ethos of WGPA; □ Commitment to personal professional development; □ Commitment to the equality of opportunity; □ Strict adherence to the security requirements re: Child Protection and General Data protection regulations. | □ Bringing personal interest and enthusiasm to the school community. | ☐ Application Form☐ References☐ Interview |
| SPECIAL REQUIREMENTS | An Enhanced Disclosure and Barring clearance is essential; Good attendance record. | | DocumentaryEvidence |