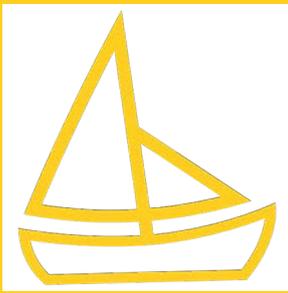




**The  
Whitstable  
School**

**Office Manager &  
Clerk to the Governors**  
The Whitstable School  
Information



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# Welcome

Welcome to The Whitstable School, a thriving and supportive community committed to excellence and inclusion. If you're considering joining our team, you'll find a school that prioritises both academic achievement and personal growth for students and staff alike. We are one of the highest-performing non-selective schools in the district, with a strong track record in GCSE results and an unwavering dedication to meeting each students' unique needs.

At Whitstable, we have a rich curriculum that balances academic rigor with creative and practical opportunities. Our arts programs in drama, music, and dance are well-developed, while our STEM curriculum goes beyond the basics with enhanced lessons and enrichment activities in Science, Technology, Engineering, and Mathematics. We believe that when students have a clear sense of belonging, they're empowered to become innovative and independent thinkers. Our above national attendance rates are a testament to the engaging and inclusive environment we create at The Whitstable School.

New staff will find a supportive and collaborative atmosphere, fostered by our open door policy. At The Whitstable School, professional development isn't just encouraged, it's woven into our school culture. Teachers work closely together to share insights, develop their pedagogical skills, and support each other's growth. We also value leadership development, offering opportunities across all phases of secondary education for staff to expand their skills, take on new challenges, and contribute to the school's vision.

Our commitment to broadening students' horizons extends to our partnerships with external organisations. From affiliations with the Cave Hotel Golf Academy and Football Futures, to collaborations with the Iris STEM Community and local construction companies, our partnerships create valuable pathways for our sixth form students, who pursue both A-levels and vocational qualifications. These connections not only open doors for students but also provide our staff with exciting opportunities to collaborate with industry professionals and bring real world insights into their teaching.

The Whitstable School is a place where educators can thrive as part of a dedicated, innovative team. We combine the academic rigor of a grammar school with a tailored approach that supports students of all abilities, from high achievers to those pursuing vocational pathways. If you're passionate about making a difference, working collaboratively, and inspiring young people, we would love to welcome you to our team at Whitstable. Here, you'll be part of a school that values excellence, creativity and community, and is a place where you'll truly make an impact.

Here are the benefits of working at Whitstable School:

- Headteacher days offered throughout the year for running extra enrichment, clubs and activities.
- A friendly, supportive community where staff work closely together.
- Cross departmental CPD, allowing staff to collaborate in teams for pedagogical development.
- An inclusive environment with regular staff gatherings, including breakfast briefings.
- A strong sense of teamwork and collaboration among staff.
- Access to lesson planning and resource support.
- A centralised behaviour system, enabling teachers to focus on teaching.
- Clear behaviour expectations where students take responsibility through specialised behaviour cards.
- Opportunities for leadership and skill development by working with others across the school.

Thank you for considering Whitstable School.



Alex Holmes  
Headteacher

# Job Description

**Job Title:** Office Manager and Clerk to the Governors  
**Grade:** SAT E  
**Responsible to:** Headteacher

## **Purpose of the Job:**

To provide high-level administrative and organisational services to the school under the direction of the Headteacher and senior staff. To oversee the administrative function of the school.

## **Main duties and responsibilities (Accountabilities):**

### **Support to the Headteacher**

- Provide administrative support to the Headteacher, Executive Headteacher and other members of the Senior Leadership Team as requested.
- Cater for the Headteacher's internal meetings, taking messages, liaising with pupils, parents, staff, governors and external agencies and fronting difficult situations before referencing to the Headteacher.
- Act as a first point of contact for visitors, staff and pupils who have a meeting with or wish to speak to the Headteacher.
- To liaise, with tact and diplomacy with other school staff and others outside the school, particularly parents and representatives of the Local Authority and the local community generally.
- Arrange hospitality and refreshments for Headteacher's visitors, meetings and school events as requested.
- Production of reports / School Improvement Plan as required for Governors and senior staff and any other relevant paperwork.
- Maintain an up-to-date register of all school-level policies.
- Coordinate and log Freedom of Information Requests and Subject Access Requests, in liaison with the Data Protection Officer / Data Lead.
- Manage and coordinate complaints, both written and verbal, in relation to the complaints procedure.
- Attend and take minutes of any other meetings as requested by the Headteacher.
- Process exclusion letters, reporting to the Local Authority as appropriate and holding accurate records.
- Process Continuing Professional Development requests for staff in liaison with senior staff, ensuring that accurate records are kept.
- Assist with the coordination of school evening events, liaising with staff members to ensure events maintain a consistently high standard.
- To liaise with the local media and press as required.
- Dealing with queries – especially in the absence of the Headteacher and liaising with other members of the Senior Leadership Team to act in the Headteacher's absence.

### **Liaison with Trust Human Resources**

- Advise daily and continued absences to the Human Resources team.
- Arrange return to work interviews for the Headteacher and other senior staff.
- Ensure personal absence requests are authorised and sent to the Human Resources team including any pay implications.
- Forward completed and authorised pay claims to the Human Resources team.
- Support senior staff with completing inductions and arrange probation reviews.
- Undertake face-to-face right to work checks (identity check) and qualifications during interviews.
- In strict adherence with the Keeping Children Safe in Education document, undertake appropriate checks on contractors, volunteers, work experience, third party staff and agency staff and update the Single Central Record.
- Undertake occasional DBS checks (usually completed by the Human Resources team).
- Plan and administer interview schedules in liaison with the Headteacher and candidates.
- Forward written authority for staff appointments, variations and terminations to the Human Resources team.

# Job Description

## Office management

- Line management of the administration team, completing necessary performance management reviews (setting objectives and appraisals).
- Support Senior Leadership team with the recruitment of support staff across the school.
- Provide necessary training to the administration team to enable them to carry out their roles.
- Ensure that administrative and clerical tasks are undertaken in accordance with agreed policies, procedures and appropriate legislation.
- Process forms, returns, etc., including those to outside agencies.
- Oversight of all work into the office, determining priorities and delegating duties to staff as appropriate, ensuring deadlines are achieved.
- Contribute to the planning and development of administrative procedures and systems.
- Oversight of the production of the school calendar.
- Update manual and computerised records / management information systems.
- Managing all aspects of the school reception service, providing guidance on regulations and procedures in relation to signing in / out visitors and following the school's safeguarding procedures.
- Carry out administrative tasks linked to Finance including supporting the development of central services.
- Liaise with parents, staff, pupils, outside agencies, visitors and lettings, lead and organise hospitality.
- Perform additional administrative tasks as requested by the Head of School.
- Take ownership of own personal and professional development.
- Comply with the requirements of health and safety, other relevant legislation and all school policies.

## Clerking for the Governing Body

- Prepare agendas for the Governing Body meetings in consultation with the Chair and Headteacher.
- Attend and take accurate notes of meetings.
- Maintain attendance records and receive apologies to ensure that comprehensive minutes are retained. Ensure that public copies of minutes are made available at the school for inspection on request.
- Receive correspondence on behalf of the Governing Body and ensure necessary action is taken.
- Issue letters of appointment and declarations of interest to Governors and maintain records of committee membership and their terms of reference.
- Arrange for welcome packs to be sent to newly appointed Governors.
- Liaise with the Chair regarding governor elections to ensure that membership of the board is in accordance with requirements.
- Minute employee hearings / appeals conducted by Committee panels as necessary and promptly distribute notes to attendees.
- Promotion of School Values
- Play a full part in the life of the school community, supporting its mission and ethos and encourage staff and pupils to follow this example.
- Actively promote the Trust's corporate policies.
- Contribute to whole school events as and when required.
- Support and contribute to the school's commitment to safeguarding all pupils.
- To be aware of and comply with the codes of conduct, regulations and policies of the school and its commitment to equal opportunities.

The duties / responsibilities of this post may vary from time to time according to the changing needs of the Trust services.

# Person Specification

| Qualifications   | Essential / Desirable |
|--|-----------------------|
| Level 2 qualifications (or equivalent) including English and maths at least grade C.   | E                     |
| NVQ Level 3 in Business Administration.  | D                     |
| Degree in related subject area. · RSA Word processing Level 2/3 (Typing speed 60 wpm).   | D                     |
| <b>Experience</b>  |                       |
| Proven experience of ability to work calmly and professionally under pressure.   | E                     |
| Experience of development, management and operation of administrative systems.   | E                     |
| Experience of working in a similar administrative role in a school setting.  | E                     |
| Experience of organising meetings, writing agendas and producing accurate concise minutes.   | E                     |
| Experience of using a Management Information system.   | E                     |
| Experience of using Microsoft PowerPoint to a high standard.   | E                     |
| Proven experience of working as a PA or Secretary for a senior manager.  | E                     |
| Experience of supervising staff, including managing the performance of others.   | E                     |
| Significant experience of performing all aspects of administration at senior level.  | E                     |
| Significant experience of minute taking.   | E                     |
| Experience of planning and coordinating meetings in line with diary management.  | E                     |
| Understanding of Confidentiality, Data Protection and Records Management legislation.  | E                     |
| Knowledge of Equality and Diversity and an understanding of issues faced by the vulnerable.  | E                     |
| Understanding of the issues surrounding the safeguarding of children and commitment to child welfare and safety.   | E                     |
| Significant experience of a similar role in an education environment.  | D                     |
| Experience of financial management.  | D                     |
| Experience of coordinating events.   | D                     |
| <b>Skills and Abilities</b>  |                       |
| Ability to communicate effectively and courteously with staff at all levels, pupils, parents, suppliers, governors and visitors.   | E                     |
| Ability to work confidentially, keeping work-related issues and discussions in the workplace.  | E                     |
| Excellent literacy and numeracy skills.  | E                     |
| Excellent computer and IT skills, including up-to-date knowledge of Microsoft Word, Excel, Publisher and Outlook, in order to produce a range of professional documents. | E                     |
| Supervisory skills.  | E                     |
| Excellent interpersonal, organisational and administrative skills.   | E                     |
| Ability to develop and maintain effective computerised and manual filing systems.  | E                     |
| Ability to organise and prioritise workload to achieve deadlines.  | E                     |
| Ability to work in a busy and dynamic office.  | E                     |
| Ability to take accurate notes and minutes of meetings.  | E                     |
| Ability to take a proactive approach to tracking action points from meetings and correspondence, in liaison with the managers concerned.                                 | E                     |
| Ability to work effectively as a member of a team and on own initiatives.  | E                     |
| Good listening skill and attention to details.   | E                     |
| Able to design promotional flyers and leaflets, using a creative skill set.  | D                     |
| <b>Personal Attributes</b>   |                       |
| Sets consistently high expectations of self and others.  |                       |
| Resilient and determined to achieve goals and targets set by Senior Leadership.  |                       |
| Commitment to the highest standards of child protection.   |                       |
| Able to exercise tact and diplomacy in dealing with situations of pressure and conflict.   |                       |
| Be able to work at times which are convenient to the school, including evening meetings.   |                       |
| Be able to travel to meetings.   |                       |



# Working at The Whitstable School

## Benefits

- Local Government Pension Scheme – with a generous employer contribution
- Salary Sacrifice Shared Cost AVC (Additional Voluntary Contribution) Scheme
- Enhanced Maternity Pay
- Employee Referral Recruitment Incentive
- Discounts with local and national retailers, cinemas and restaurants
- Access to training and development

## Well-Being

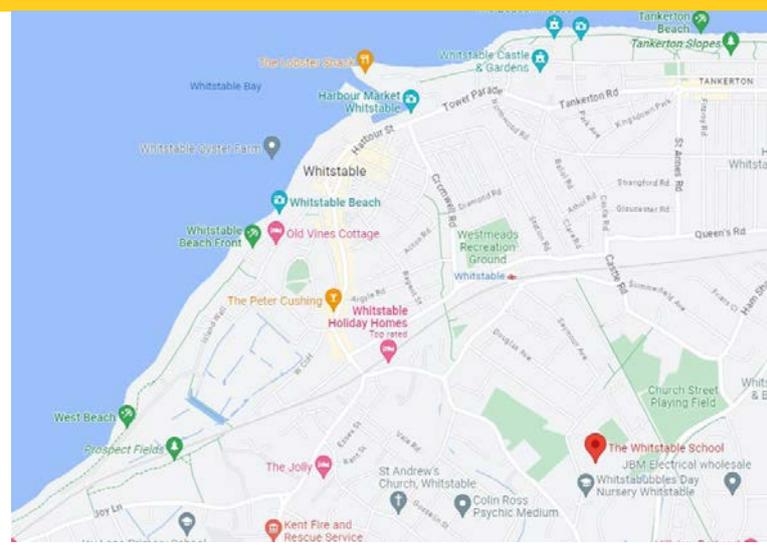
- Employee Assistance Programme – Wellbeing and advice
- Generous Holiday entitlement of 26 days (SAT A-E), 28 days (SAT F-J), 30 days (SAT K+) plus Public holidays, that increases on length of service
- Cycle to Work scheme

# Finding Us

**The Whitstable School**  
Bellevue Rd, Whitstable CT5 1PX

01795 905989  
recruitment@swale.at

**Closest Train Station: Whitstable Station**  
Approx. 15 minute walk





# Headteacher's Vision

The Whitstable School, under the stewardship of its Headteacher Mr Alex Holmes, is charting an ambitious course towards excellence while ensuring inclusivity every step of the way. As a new era unfolds, the school stands ready to redefine its role in the community – not merely as an educational institution but as a hub of innovation, opportunity and personal growth.

Situated in the heart of Whitstable, Kent, the secondary school's fresh vision aims to cater to the needs of its current students, as well as inspire future generations of prospective students.

At the heart of Mr Holmes' vision is a commitment to provide a holistic educational experience – one that recognises the diverse talents and aspirations of every student. Central to this ethos is the belief that academic achievement should be complemented by a robust creative and vocational pathway. Thus, the school is expanding its GCSE offerings to include construction and bolstering its investment in science, technology, engineering and mathematics enrichment.

The Whitstable School is also broadening its A-level curriculum, introducing a suite of exciting new qualifications to accommodate the evolving needs of its student body, while a partnership agreement with Football Futures underscores the school's dedication to nurturing regional football talent.

Acknowledging the impact of extracurricular activities, Mr Holmes has introduced new roles such as Enrichment Coordinator, aimed at diversifying the range of trips and rewards available to students. This commitment to broadening horizons and celebrating success extends to the very fabric of the school's culture, with an emphasis on fostering a supportive environment where every student can thrive.

Through a redesigned curriculum model, The Whitstable School is prioritising the development of leadership skills, ensuring that students across all year groups have the opportunity to lead, inspire and make a tangible impact within their community.

Headteacher Mr Alex Holmes said: "It has been a real pleasure to become the new Headteacher of The Whitstable School and to be welcomed so warmly by the pupils, parents and local community. The school is now fully embarking on its next phase of school improvement to ensure it enhances its position as the district's best performing non-selective school.

"I am very much looking forward to welcoming the community into the school and working closely with local primary schools, businesses and charities to share resources and celebrate the work and successes of our brilliant young people."



## **The Application Process**

Applications will only be accepted from candidates completing the appropriate application form. All sections of the form which are applicable to you must be completed as clearly and fully as possible.

Please note CVs will not be accepted in place of a completed application form.

Application forms can be found on the Kent-Teach website and applications should be made via this route. Alternatively, completed [SAT Application Forms](#) can be sent by email to [natasha.kingsford@swale.at](mailto:natasha.kingsford@swale.at) or by post to the following address:

Ms N Kingsford  
The Whitstable School  
Bellevue Road  
Whitstable  
Kent  
CT5 1PX

## **The Shortlisting and Interview Process**

After the closing date for this post a panel will conduct the shortlisting process. You will be selected for interview based entirely on the contents of your application form, it is therefore important that you fully read the Job Description and Person Specification prior to completing your form.

After the shortlisting process has been completed candidates who have been selected for interview will be informed, and provided with full details of the interview programme. If you have not heard from us within 10 working days of the closing date for this post, you have, on this occasion, unfortunately been unsuccessful.

All candidates who are invited to interview must bring the following original documents:

- Documentary evidence of right to work in the UK
- Visual identification which includes a photograph, usually a passport or driving licence
- Documentary proof of current name and address
- Where appropriate any documentation evidencing change of name
- Certificates of educational or professional qualifications that are necessary or relevant for the post

## **Conditional Offer**

Any offer of employment will be conditional upon a number of formalities, including, but not restricted to the following:

- Verification of right to work in the UK
- Receipt of two satisfactory references
- Verification of identity checks and qualifications
- Satisfactory enhanced DBS check, as well as additional checks that may be appropriate if you have worked or been resident overseas in the previous five years
- Satisfactory pre-employment health clearance
- A check against the Teacher Service Register for any teaching prohibition or restriction orders where you are applying for a teaching role or if you have previously held a teaching role in past employment.



## **Safeguarding**

Our Trust has robust safer recruitment procedures to help prevent unsuitable people from working with children.

All individuals working in any capacity at our Trust will be subjected to safeguarding checks in line with the statutory guidance Keeping Children Safe in Education.

Swale Academies Trust schools will conduct an online check of shortlisted candidates in line with the Keeping Children Safe In Education guidelines.

## **Retention of information**

All information is stored securely and any information supplied by unsuccessful candidates will be destroyed through the confidential waste system after six months from the date of the interview, in accordance with our retention of records procedure.

## **Privacy Notice**

Please refer to the Trust's [Privacy Notice](#) for job applicants for information about how we use any personal data about them we hold.

# Overview of Swale Academies Trust

Since its creation in September 2010, Swale Academies Trust has developed into one of the South East's leading Multi-Academy Trusts.

Our purpose is to develop good and outstanding schools and ensure the rapid improvement of schools with challenges.

As the Trust has grown and developed, we continue to ensure that effective school support and leadership is maintained. The Trust's approach to school improvement is based on a combination of CPD, capacity building and collaboration, with a relentless focus on teaching and pupil progress, in order to effect rapid and sustained improvements in outcomes for young people.

The Trust is an organisation which is driven by the belief that all children deserve a good quality education where they are seen as individuals and above all are exceptionally well cared for.

## Swale Academies Trust - Schools

### Primary

- Beaver Green Primary School, Ashford
- Istead Rise Primary School, Istead Rise
- James Dixon Primary School, Bromley
- Langney Primary Academy, Eastbourne
- Parkland Infant School, Eastbourne
- Parkland Junior School, Eastbourne
- Regis Manor Primary School, Sittingbourne
- Shinewater Primary School, Eastbourne
- South Borough Primary School, Maidstone
- Westlands Primary School, Sittingbourne

### Secondary

- Meopham Secondary School, Meopham
- Peacehaven Community School, Peacehaven
- The Eastbourne Academy, Eastbourne
- The Holmesdale School, Snodland
- The North School, Ashford
- The Sittingbourne School, Sittingbourne
- The Turing School, Eastbourne
- The Whitstable School, Whitstable
- Westlands Secondary School, Sittingbourne

## Central Support Services

- Human Resource Team
- Finance Team
- ICT Team
- Estate Management
- Governance and Communications

