

## Ralph Allen School Role Description

Role title	Operations Administrator
Grade	5
Line managed by	BUSINESS MANAGER AND FINANCE MANAGER
Date	May 2023
1. Role purpose	Job Purpose
	Under the direction of the Finance Manager, to assist in the provision of a comprehensive administrative support service to the school, by undertaking a range of administrative and clerical functions.
	You will carry out all the administration for school visits in close liaison with the Education Visits Coordinator and Finance Manager. You will also carry out the administration for Health and safety and compliance under the direction of the School Business Manager and Premises Manager.
2. Principal	MAIN DUTIES AND RESPONSIBILITIES
accountabilities	
	1 To provide administrative support to the Educational Visits Co-ordinator and Finance Manager delivering organisational activities such as school trips and events.
	2 Administrating the day-to-day function of trips and visits and ensuring that policies and Health & Safety standards are adhered to.
	3 Liaising with trip leaders regarding school visit procedures.
	4 Organising the collection of student data and parental consent for trips through Microsoft Forms and liaising with trip leaders.
	5 Under the direction of the Finance Manager using the school cashless system to collect money for trips, bus tickets and school products. Liaising with teachers and corresponding with parents.
	6 Organising and monitoring minibus training, bookings, maintenance and compliance.
	7 To assist the Finance Manager in the administration of the Lettings. Corresponding with customers and members of the premises team.
	8 To respond to queries from staff and suppliers, resolving problems and using discretion in referring issues to the Finance Manager or School Business Manager.
	9 Administering and updating records held on lam Compliant regarding Health and Safety and Premises.
	10 Contact with suppliers and school contractors to arrange maintenance when due.

- 11 To undertake any administrative and general office duties, including filing, photocopying, maintenance of both paper and electronic filing and record systems and other administrative support to assist in the efficient operation of the school.
- 12 To generally assist the Business Manager and Finance, Premises and Office Manager or other responsible officer in the administrative arrangements of school events and the provision of efficient support services to the Principal, Governors and Teaching Staff of the school.
- 13 To undertake other appropriate duties at the request of the Headteacher, Governors, teaching staff or support staff management of the school.
- 14 As a term of your employment you may reasonably be expected to perform duties of a similar or related nature to those outlined in the job description.
- 15 All Ralph Allen School associate staff are expected to train as first aiders and to take part in school duties and general school life.
- 16 Self-evaluation of all the above will be carried out as a continual process.
- 17 This job description will be reviewed and updated periodically in order to ensure that it relates to the job performed, or to incorporate any proposed changes. This procedure will be conducted by the Headteacher/Manager in consultation with the postholder. In these circumstances it will be the aim to reach agreement on reasonable changes, but if agreement is not possible management reserves the right to make changes to the job description following consultation.

# 3. Person specification

### Personal Qualities, Knowledge and skills

#### Essential

Good communication and interpersonal skills with an ability to work in a proactive way. A problem solver with initiative.

Excellent ICT skills including Word, Excel, databases, spreadsheets.

Good general level of education including 5 GCSEs, including those in English Language and Mathematics.

#### Desirable

Previous experience of working on Health and Safety and compliance administration Experience of using SIMS.net or equivalent system.

Experience of Corero or a similar system

Previous experience of working in a school

Word processing to at least RSA I or CLAIT or IBT spreadsheet/database qualification.

#### Personal qualities

Accuracy and attention to detail

Excellent communication and ICT skills, including databases and spreadsheets, as well as being numerate.

Good organisational skills; efficiency

willingness and ability to work flexibly within the support staff team

Self-motivation and honesty

Good health and timekeeping

An ability to relate to and get on well with young people

# 4. Dimensions (in quantitative terms, the key areas on which

Work closely with Business Manager, Finance and Facilities Manager and all other members of the school staff

Students of the school, parents/carers

Trust central team

