Job Family Code	7CLES	Role Title	Outreach SAFE Team Mentor
Grade	S7	Reports to (role title)	Outreach SAFE Team Manager
JE Band	228-268	School	Wey Valley College
		Date Role Profile was created	February 22

### **Part B - Job Family Description**

The below profile describes the general nature of work performed at this level as set out in the job family. It is not intended to be a detailed list of all duties and responsibilities which may be required. The role will be further defined by annual objectives, which will be developed with the role holder. The Trust reserves the right to review and amend the job families on a regular basis.

## Role Purpose including key outputs

To deliver a high quality outreach mentoring provision for partner schools that supports and promotes an inclusive culture that enables students to achieve their best and overcome barriers to learning and participation. The programme will contribute to the delivery of the Trust's Development Plan and is to be delivered on time and within budget.

The role holder will work closely liaising, communicating and building relationships with the Behaviour Leads and SENDCo in each partner school, co-ordinating the appropriate provision for children with complex SEN, Behaviour and Pastoral needs.

To manage, develop and monitor a caseload of students offering weekly group and individual sessions.

To provide regular feedback to partner schools about the progress of the students that they have referred for mentoring providing strategies so that they can be supported and reduce the risk of exclusion.

Support SLT to maintain the quality of teaching, behaviour and safety to ensure student attainment is outstanding and pastoral care provision meets the needs of all students.

Adopt a range of strategies, in line with the Trust's policy and procedures to establish a purposeful learning environment where behavioural and emotional needs are met and good behaviour is promoted.

Contribute to the planning of opportunities for pupils to learn in a variety of settings in accordance with Trust's policies and procedures.

Supporting teachers in supervising and facilitating the emotional and educational development of the students during the school day which will include before and after school and break/lunch times.

Concise record keeping and identification of safeguarding issues with appropriate referral to external agencies in liaison with the Lead DSL undertaking the role of the DDSL as required.

Forming productive working relationships with other agencies to ensure swift and easy signposting and referral for young people and families.

	Develop and implement strategies to help young people repair and rebuild following periods of conflict, promoting restorative approaches and engaging family members and other relevant parties  Support the early identification of potential barriers to the student's success and		
	advocate and mediate to resolve them.		
Work Context	The Inclusive Education Multi Academy Trust (IET) operates the following Alternative Provision Academies in Surrey: - Reigate Valley College, Wey Valley College and The Fordway Centre. The aim will be to provide outreach services across Surrey schools. The post holder: • Must be flexible to work across all schools within the Trust, and any other schools operating within the extended service offer. • To engage with families and carers where appropriate. • To facilitate and attend CPD and training opportunities for staff in-house or schools within the extended service offer.		
Line management responsibility if applicable	None		
Budget responsibility if applicable	None		
Representative Accountabilities Typical accountabilities in roles at this level in this job family	<ul> <li>Support delivery</li> <li>Assist with the delivery of relevant schemes of work, delivery and assessment.</li> <li>Deliver a range of operational support for existing systems or processes to agreed standards, to maximise quality of teaching &amp; learning.</li> <li>Support more senior staff in classroom management and behaviour techniques.</li> <li>May carry out personal care routines as appropriate.</li> <li>Planning &amp; Organising</li> <li>Plan and prioritise own work activities for the weeks ahead to ensure operational efficiency. Respond effectively to changing demands, adjusting priorities as needed.</li> <li>Policy and Compliance</li> <li>Assist with work in a relevant technical or regulatory area in order that statutory and policy compliance is maintained.</li> <li>Work with others</li> <li>Respond to and resolve enquiries and problems, judging when to pass on complex issues or involve others, to provide effective support and clear advice to colleagues and customers.</li> <li>Report any concerns, problems or incidents, e.g. safeguarding, behaviour in accordance with relevant reporting procedures.</li> <li>Guide and/or supervise staff in their duties to facilitate their development and ensure standards are maintained.</li> <li>Communicate and liaise with service users and/or external contacts, representing the team/service as required.</li> <li>Resources</li> <li>May assist in the management of a small budget or recovery of income.</li> <li>Analysis, Reporting &amp; Documentation</li> <li>Collate data, prepare reports/statistics to meet statutory/management information requirements.</li> <li>Recommend improvements and support implementation to systems, processes and procedures, ensuring best practice is shared across the team.</li> <li>Support, coordinate and undertake research into a variety of projects in the defined area of activity to support achievement of team's objectives.</li> </ul>		
	Analysis, Reporting & Documentation  • Collate data, prepare reports/statistics to meet statutory/management information requirements.  • Recommend improvements and support implementation to systems, processes and procedures, ensuring best practice is shared across the team.  • Support, coordinate and undertake research into a variety of projects in the		

Duties for all

Values: To uphold the values and behaviours of the organisation.

Equality & Diversity: To work inclusively, with a diverse range of stakeholders and promote equality of opportunity.

Health, Safety & Welfare: To maintain high standards of Health, Safety and Welfare at work and take reasonable care for the health and safety of themselves and others.

The Core National Standards for Supporting Teaching & Learning: To understand and carry out the role in line with agreed standards, expectations & qualifications. Contribute to and influence children's learning and personal development. To have regard to and comply with safeguarding policy and procedures.

#### Education, Knowledge, Skills & Abilities, Experience and Personal Characteristics

- Educated to A level, HNC or equivalent, or able to evidence ability at an equivalent level.
- Knowledge of relevant technical area including, where appropriate, relevant practical skills & relevant qualifications at Level 3 or 4
- Understanding of relevant regulations, processes and procedures and issues relating to the service user group.
- Competent in a range of IT tools.
- Good written and oral communication skills with the ability to build sound relationships with customers.
- Ability to apply specialist skills/judgement to undertake a programme of works.
- High level analytical and organisational skills.
- Able to prioritise and plan own workload in the context of conflicting priorities and work on own initiative.
- A methodical approach to tasks, recording and reporting.
- Typically previous work experience in a relevant environment.
- Experience of staff supervision where appropriate.

# Details of the specific qualifications and/or experience if required for the role in line with the above description

- Experience of working within a school or similar setting.
- Experience of working with and mentoring children, young people and families.
- Experience of working within a multidisciplinary team.
- Knowledge and understanding of child development, behaviour and the impact of trauma.
- Knowledge of referral routes and how to raise concerns.
- Satisfactory DBS clearance is required.
- In depth knowledge of the complex issues young people face.
- Clean UK Driving Licence and use of vehicle.

#### **Role Summary**

Roles at this level typically provide specialist support. Many will possess technical rather than professional expertise in the main disciplines. There will be minimal day-to-day supervision, but clear guidance will be available. The roles will plan for the weeks ahead and prioritise to accommodate non standard work. They often require understanding of complex procedures and support systems, and the ability to allocate workload and react to changing priorities. Although most work will follow established patterns, initiative is needed to handle processes and resolve problems and behaviour based on experience and judgement, mainly without reference to others. These roles may work alone instead of as part of a team, or programme delivery which may require more specialist knowledge or experience. Responsibility may include management of resources and/or area of work.