

Parent and Family Support Adviser (PFSA)

13 hours per week, term time plus inset days

Grade 5 points 11 – 17 £28,142 to £31,022 per annum, pro rata

Actual Salary £8,495 - £9,364 per annum

Temporary fixed term contract until August 2027 - Start date: ASAP

Frome College is seeking a Parent and Family Support Adviser (PFSA) to join their team, focusing on enhancing learning opportunities for families and students through guidance and support. The ideal candidate will assist in addressing challenges, identify potential areas of concern, and promote student engagement within the school community.

The successful candidate will demonstrate:

- experience of working with young people and/or families with additional needs
- excellent communication and problem-solving skills
- ability to work confidentially in a fast-moving environment, often with conflicting priorities
- ability to think and deliver services in a creative and non-stigmatising way
- ability to understand and interpret legislation to meet service requirements
- ability to undertake the role of lead professional where appropriate
- good literacy, numeracy, interpersonal, organisational and administration/IT skills

We offer the successful candidate:

- the opportunity to be part of a strong community and supportive workforce
- a calm and welcoming environment which enjoys a large amount of green, open spaces
- a supportive induction programme and CPD opportunities
- free parking
- onsite catering and nursery
- salary sacrifice schemes including Cycle to Work and an Employee Assistance Freephone Helpline

Frome College is a successful, vibrant, and forward thinking 13-19 Upper School with approximately 1300 students. It is a fast-moving College within the Midsomer Norton Schools Partnership. We are based on a stunning campus in easy reach of Bath and Bristol. Frome itself is a thriving market town, with a vibrant artistic community with the renowned Frome Festival, monthly Sunday market and many restaurants and 2 theatres, one of which is on campus.

Closing date: Midnight Wednesday 2nd September 2026

Visits to school are welcome, please contact the recruitment dept to book an appointment

Tel: 01373 465353 or Email: recruitment@fromecollege.mnsp.org.uk

Please visit our website for details on how to apply: www.fromecollege.org/school/vacancies

This post requires a criminal background check via the Disclosure Procedure