

## PASTORAL SUPPORT OFFICER PERSON SPECIFICATION

Qualifications and Experience	Essential	Desirable	Source
5 GCSE passes A* - C or equivalent qualification	1		A/I
ICT proficient	1		A/I
Knowledge of SIMS		1	A/I
Experience in use of Excel and SIMS environment		1	A
Experience of de-escalation and managing behaviour	1		A/I
Experience of working with and promoting good relationships with parents/carers and outside agencies.	1		A/I
Experience of supporting young people on a one to one and group work basis.	1		A/I
Experience collating and analysing data and report writing for a variety of Parties.	1		A/I
Experience of supporting students in an educational setting to achieve positive outcomes and development.		<b>√</b>	A/I

Abilities, Knowledge, Skills and Understanding	Essential	Desirab le	Source
Ability to work under pressure and meet deadlines	✓		A/R/I
Excellent organisation skills including record keeping.	1		A/R/I

Ability to relate and communicate with students, parents/carers, colleagues and outside agencies	✓	A/R/I
A good working knowledge of child protection procedures	1	A/R/I

Personal Qualities	Essential	Desirable	Source
Sensitive to the needs of the individual and willing to respond to those needs	<b>√</b>		A/R
Enthusiasm and energy for supporting young people.	1		A/I/R
The ability to interact with people at all levels.	1		A/I/R
Excellent attendance and punctuality records	1		A/R
Flexible approach to work	1		A/R/I

Other Requirements	Essential	Desirable	Source
Application forms should be completed in full	1		Α
Letters should be clear and concise	1		Α
CRB Enhanced Disclosure required	1		I

Confidential References and Reports	Essential	Desirable	Source
Positive recommendation from all referees, including current employer	<b>√</b>		A/R
Satisfactory health & attendance record	1		A/R

## \* SOURCE

- A application
- I interview
- R references