

HONITON COMMUNITY COLLEGE

Recruitment Pack Receptionist



Welcome to Honiton Community College

At Honiton Community College the word 'community' is key. We are part of a thriving market town in the East Devon area of Outstanding Natural Beauty. Honiton is close to the coast and sits between the University town of Exeter and the Somerset county town of Taunton.

Our College has a diverse Student body joining us from the surrounding farms and outlying villages, as well as from Honiton itself. We are fortunate to have a number of feeder primary schools with whom we work closely through our well-established Honiton Learning Community.

Closely partnering with these schools ensures numerous opportunities for both staff and children to collaborate, learn together and grow together. The aim is to secure high achievement and maximise outcomes, aspirations and wellbeing for all children and young people in the learning community.



Principal, Alex Kirkbride

Just as we are committed to ensuring the best for our students, so too is this true of our commitment to our colleagues. We want you to reach your full potential and enjoy the benefits of working as part of a friendly, collaborative and professional team.

We actively encourage continuing professional development and strive for a working environment which innovates and celebrates success.



Appointment Information

Receptionist

Actual Salary Range of £20,700 - £23,424

37 hours per week, 38 weeks per year



We are looking to appoint a Receptionist with excellent interpersonal skills to join our administration team in providing an effective and efficient Reception function and administration support. The successful candidate would ideally have experience in a similar client-facing role and have administrative experience. No two days are the same in this role so you would need a "can-do" attitude, the ability to work calmly under pressure and have the ability to multi-task.

This is an exciting opportunity to join our team of friendly and supportive colleagues, and to work in a thriving school situated in a beautiful part of East Devon.

When completing your supporting statement, please refer to the Job Description and Person Specification and let us know how your knowledge, skills and experience meet the requirements listed. However, we are also interested in hearing about your strengths, the elements of your work of which you are most proud, and the ways in which you feel you could make a contribution in this role.

For full details and to apply please visit Ted Wragg Multi-Academy Trust - Vacancies.

Please email Alice Hunter on HR@honitoncollege.devon.sch.uk with any questions or to arrange a visit.

Closing date: Midnight on 17th April 2024

Interview date: Week commencing 22nd April 2024

Start date: June/July 2024

We are part of the Ted Wragg Trust, an ambitious and inclusive trust of schools strengthening our communities through excellent education.

The Ted Wragg Trust is committed to safeguarding and promoting the welfare of children.

All appointments will be subject to a number of safeguarding checks including an

enhanced DBS check.

Job Description

Receptionist

1. Key Purpose of Job

Enable the Trust to realise its mission to 'Transform lives, strengthen communities and make the world a better place by providing a warm and welcoming reception service.

2. Your Responsibilities

- Support the co-ordination of the reception function ensuring a warm, welcoming and effective reception service for the school
- Respond to face to face, telephone and email enquiries
- Act as first point of contact for more complex matters
- Liaise with students, parents/carers and other visitors
- Produce reports, correspondence and other school communications
- Support the wider administration team to offer resilience and provide cover
- Maintain an up-to-date knowledge of the procedures and processes for safeguarding the welfare of children and actively promote best practice.
- First Aid responder and co-ordination of First Aid resources
- Act as a role model for students at all times

3. Grading Criteria

- Support colleagues to familiarise themselves with their role
- Establish the best course of action using a range of recognised procedures
- Identify the need, assess the situation and initiate action, providing comprehensive guidance, advice and support.
- Undertake work where there is a wide range of choices, where advice is not normally available and/or decisions where policy, procedures and working standards provide only general guidelines
- Make decisions which have a material effect on internal operations of their own or other departments.
- Work may be subject to interruption but the program of tasks will not be subject to significant change.
- Good standard of practical knowledge/skills to be able to undertake more complex tasks.

Person Specification

Receptionist

Qualifications and Experience	
NVQ3/A Level in a relevant discipline or an equivalent level of knowledge and experience.	Essential
GCSE (or equivalent) in English and Maths	Essential
Administrative Experience	Essential
Administrative experience in an educational setting	Desirable
Key Skills	
Maintain confidentiality and adhere to Data Protection regulations at all times.	Essential
Good knowledge of ICT.	Essential
Excellent organisational skills and ability to meet deadlines.	Essential
Able to use own initiative and an excellent team player.	Essential
Able to fulfil all aspects of the role with confidence and fluency in English.	Essential
Values	
Ambitious: works hard, has the highest standards and is positive for the future.	Essential
Selfless: is self-aware and emotionally intelligent to be able to support self and others to thrive. Works selflessly to support the Trust's mission and strategic priorities.	Essential
Collaborative: builds strong relationships and networks.	Essential

Ted Wragg Trust



An ambitious and inclusive Trust of schools strengthening our communities through excellent education.



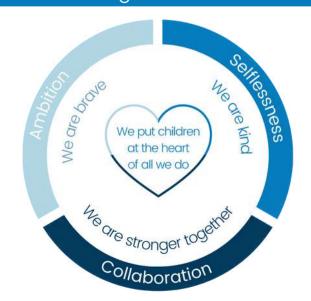
Welcome from the Ted Wragg Trust CEO, Moira Marder



On behalf of the Ted Wragg Trust, I would like to thank you for your interest in working with us. The Ted Wragg Trust (TWT) is an ambitious and inclusive Trust of schools strengthening our communities through excellent education. Our values driven, rapidly growing 2-18 Trust has the highest expectations for every child, every day, with social justice at our core.

This is a hugely exciting time for us as a growing Trust who work closely with other local schools and Trusts across Devon.

We demonstrate our love through our values



How we will succeed



Our Journey



Professor Ted Wragg, in whose memory the Ted Wragg Trust is named, was passionate about how education can transform young people's futures.



Our Partnerships:

Our ongoing partnerships with the following organisations creates opportunities for a Headteacher joining our Trust to access leadership development, study tours and wider networks with some of the best schools, trusts and leaders across the country.











