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| **Employment details** |
| **Job title** | School Business Manager |
| **Payscale** | SO2 points  |
| **Hours of work** | 37 hours per week, full year |
| **Salary** | £ |
| **Responsible to** | Headteacher |
| **Responsible for** | Administration and finance team, premise and catering staff, midday assistants and other school support staff where appropriate |
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| **General duties*** Effectively identify and manage any reputational risks faced by the school.
* Work with the relevant staff within the school and delegate tasks appropriately.
* Effectively and sensitively manage conflicts within the workplace, following the school’s Complaints Procedures Policy, where necessary.
* Confidently and efficiently lead a team to meet the school’s strategic goals.
* Actively contribute to the SDP, making meaningful and considered suggestions in areas where the school requires them most.
* Promote the highest standards of business efficiency within the administrative function of the school.
* Ensure the highest and most effective use of resources, which positively contribute to the school’s learning objectives.
* Contribute to, and model, the school’s vision, values, learning styles, leadership styles and ethos.
* Plan and manage strategic change in accordance with the SDP, acting as a point of contact for clarification and assistance with regards to changes.
* Work as part of the SLT and be a positive and proactive advocate of the school’s continued progress and success.
* Undertake relevant responsibilities as delegated by the headteacher or governing board.
* Be a highly involved member of the school community and be active in aspects of school life, including developing positive relationships with staff, pupils and parents.
* Work as front of house as required, answering the telephone, gate intercom and parental enquiries.
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| **Financial resource management*** Ensure the school’s budget is balanced and appropriately approach discrepancies in the budget.
* Monitor the school’s budget and ensure value for money is achieved.
* Forecast future years’ budgets, taking into consideration any relevant plans and new directions.
* Find and help to implement appropriate methods of income generation that can be used to acquire extra funds for the school.
* Assess what internal staff structures the school needs to maximise effectiveness and determine which aspects can be outsourced.
* Have a sound understanding of the pupil premium grant and how to track its effectiveness.
* Keep up-to-date with the latest changes to financial policy and funding opportunities.
* Determine long-term strategic plans effectively, taking into consideration the key areas for development and improvement.
* Be aware of the financial reports that need completing and ensure that these are submitted in a timely manner.
* Control, monitor and evaluate the school’s finances, ensuring compliance with financial requirements and regulations.
* Organise financial inspections by internal and external auditors, taking action on any recommendations.
* Attend meetings with the resources committee, providing information as necessary and discussing methods of development in terms of the school’s spending.
* Produce, maintain and review a risk register and take action to address any high-risk situations.
* Monitor service level agreements and contracts to ensure effectiveness of delivery and value for money, negotiating favourable terms where possible.
* Have overall responsibility for the receipt, safekeeping and banking of all monies received by the school.
* Ensure that appropriate credit controls are in place for income streams, such as catering.
* Have a sound understanding of the ‘Schools financial value standard’ (SFVS).
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| **Administration management*** Work with and maintain administrative systems, ensuring that maximum efficiency is achieved.
* Monitor and assess the administrative performance of the school, ensuring transparency and honesty.
* Handle sensitive and/or confidential data, in adherence with relevant data protection regulations.
* Benchmark the school’s systems and information against others on a local and national scale.
* Remain up-to-date with DfE statutory guidance and legislation that impacts the school.
* Plan, lead and implement organisational change.
* Prepare information for publication and returns for the relevant bodies, such as the DfE.
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| **ICT and management communication systems*** Understand what to do in a situation where there is a technical failure, so that the school system could still operate effectively.
* Be familiar with data protection legislation and how it will impact upon the school’s practices, in liaison with the DPO.
* Understand the management information systems that are currently used in the school and remain up-to-date on new technologies that may be more efficient.
* Ensure that the school has a strategy for using technology, which is aligned to the overall vision and plans for the school and ensures value for money.
* Establish systems to monitor and review the performance of technology within the school, making amendments as necessary.
* Ensure resources, support and training are provided to enable staff to use the software effectively.
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| **HR management*** Ensure that the school’s polices are circulated, read and understood by the relevant members of staff, such as ensuring a new starter receives the policies.
* Handle grievances appropriately and implement any necessary actions, in conjunction with the headteacher.
* Be actively involved in the recruitment process of new staff, being able to identify the skills, knowledge and understanding that will be required of candidates.
* Give constructive feedback to staff, handle potentially complicated or uncomfortable situations and take the necessary actions following this.
* Work with payroll software, offering guidance to colleagues where appropriate.
* Contribute to ensuring equality and confidentiality for all staff in line with the school’s policies and procedures.
* Assist the SLT and relevant staff members in ensuring that the school meets all statutory obligations.
* Manage the performance, discipline, grievance and competence procedures of the office, catering, premise and midday teams.
* Be a point of contact for the headteacher, SLT and governing board in regard to employment law and associated matters, including updates to policies and procedures.
* Evaluate the school’s strategic objectives and obtain information for workforce planning.
* Help staff identify areas for CPD and organise these opportunities appropriately.
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| **Health and safety*** Manage health and safety arrangements, in liaison with the headteacher and site manager, ensuring that these practices meet statutory obligations and that they are reflected in the school’s Health and Safety Policy.
* Ensure that health and safety issues are monitored effectively, and delegate responsibility to the relevant members of staff, such as the site manager.
* Establish and implement a system that can be used to identify potential hazards, taking the relevant action from this identification.
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| **Safeguarding*** Understand the school’s procedures for if a pupil discloses a potential safeguarding concern and what to do in the case of a child protection concern.
* Be a general and active advocate of maintaining excellent safeguarding standards across the whole school and improving these where possible.
* Understand safer recruitment practices, pre-employment checks and the DBS.
* Ensure that staff and pupils are effectively safeguarded to minimise the risk of harm to all.
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| **Facility and property management*** Ensure that outsourced services achieve value for money.
* Manage catering and cleaning service, ensuring they remain consistently effective.
* Ensure that all furnishings and fittings are kept in good repair and meet relevant safety and sustainability standards.
* When new furnishings and fittings are required, ensure that they are appropriately sourced and achieve value for money.
* Manage the school’s environmental impact, review wastage and consumption, and suggest well-researched methods of improvement to the governing board.
* Manage school lettings, ensuring that they meet legal requirements, such as those in relation to British values and safeguarding legislation, and that the lettings do not damage the school’s ethos.
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**SBM person specification**

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| **Qualifications and training** |
| **Essential** | **Desirable** |
| * Level 4 Diploma in School Business Management (formerly CSBM) or equivalent experience.
* Safer recruitment training.
 | * Level 5 or Level 6 Diploma in School Business Management (formerly DSBM & ADSBM) or recognised management/business degree or equivalent related professional qualification.
* Health and safety training.
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| **Skills and experience** |
| **Essential** | **Desirable** |
| * Experience of working with payroll software.
* Experience of recruiting for a school setting.
* Experience of using management information systems.
* Experience of facilities management.
* Experience of setting and managing budgets.
 | * Previous experience as an SBM.
* Working as part of a school’s SLT.
* Experience of managing and implementing strategic plans and financial reporting.
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| **Knowledge** |
| **Essential** | **Desirable** |
| * A good understanding of the principles behind school improvement, including school improvement planning, monitoring and reviewing progress.
* The ability to present a wide range of specialised information to both school staff and others.
* A proven ability to work sensitively and effectively with colleagues to help them to improve their everyday practice.
* The ability to lead and manage the work and outcomes of other people, as well as working in a team.
* The ability to prioritise their workload with conflicting deadlines, whilst maintaining a high level of accuracy and attention to detail.
* Problem-solve and create innovative solutions.
* Possess excellent ICT skills with a sound knowledge of software packages, such as Microsoft.
 | * Capacity for, and interests in, enhancing further personal development.
* Experience of applying for school grants, fundraising and submitting bids.
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| **Personal traits** |
| **The successful candidate will be** |
| * Committed to promoting high-quality care to pupils.
* Dedicated to promoting their professional development and achieving desired qualifications.
* Able to plan and take control of situations.
* Committed to contributing to the wider school and its community.
* Capable of handling a demanding workload and successfully prioritising work.
* Professionally assertive and clear thinking.
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| **Additional requirements** |
| **The successful candidate will have** |
| * A calm and organised nature.
* Excellent verbal and written communication skills.
* Excellent time management and organisation skills.
* A flexible approach towards working practices.
* High expectations of self and professional standards.
* The ability to work as both part of a team and independently.
* The ability to maintain successful working relationships with other colleagues.
* High levels of drive, energy and integrity.
* A commitment to equal opportunities and empowering others.

**DBS Disclosure required - Enhanced** |