A collage of people in different poses

Description automatically generated

**Job Title: Cleaner**

**Grade: 2**

**SCP: SCP 8 – SCP 10**

**Conditions of Service: Support Staff Contract**

**Responsible to: Headteacher**

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| **Job Purpose** |
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| To work under the direction and instruction of senior staff to undertake individually, or as part of a team, the cleaning of designated areas and associated accommodation to ensure they are kept in a clean and hygienic condition. |
| **Key Responsibilities** |
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**Carry out cleaning tasks as directed by the appropriate supervisor to include:**

* Mop sweeping.
* Single solution mopping.
* Buffing.
* Spray cleaning.
* Suction cleaning.
* Damp wiping.
* Waste disposal.
* Stripping and resealing of hard floors
* Cleaning of toilet facilities and associated tasks required to achieve a high quality of cleanliness.
* Cleaning of fixtures and fittings as necessary.
* Use appropriate cleaning equipment and machinery.
* Ensuring the safe use of chemicals, machinery and equipment when carrying out the cleaning.
* Function in line with current legislation, standards and Trust policies and procedures for Health and Safety and in accordance with training provided.

**Health and Safety**

* Ensure a work environment that protects people’s health and safety and that promotes welfare and which is in accordance with the Trust’s Health and Safety policy.

**Support to School** (this list is not exhaustive and should reflect the ethos of the school)

* Promote and safeguard the welfare of children and young persons you are responsible for or come into contact with.
* Be aware of and comply with policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.
* Ensure all pupils have equal access to opportunities to learn and develop.
* Appreciate and support the role of other professionals.
* Contribute to the overall ethos/work/aims of the school.
* Attend and participate in relevant meetings as required.
* Participate in training and other learning activities and performance development as required.
* Contribute to the achievement of the school’s objectives.
* **Promote inclusion and acceptance of all pupils within the school.**
* Establish good working relationships with pupils, acting as a role model and setting high expectations.
* Be aware of, support and ensure equal opportunities for all.
* Assist with pupil needs as appropriate during the school day.

**Safeguarding**

* Take responsibility for promoting the safety and welfare of all pupils.
* Report all concerns to an appropriate person.
* Co-operate and work with relevant agencies to protect children.
* Ensure all statutory requirements are adhered to, including prevention.

***This job description is not prescriptive, nor necessarily a comprehensive definition of the position.***

***Notwithstanding the duties in this job description, you will be expected to undertake any other duties and tasks which are not specifically listed but are within the scope and remit of this post to ensure the effective delivery and development of the service.***

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| **Qualifications and Experience** |

**Qualifications/Training**

* NVQ 1 or BICSs in Cleaning or similar.
* Good standard in literacy and numeracy.

**Experience / Knowledge / Skills**

* Ability to work constructively as part of a team.
* Ability to relate well to children and to adults.
* Good organising and prioritising skills.
* Ability to communicate effectively using various methods.
* Able to demonstrate a commitment to team work.
* Able to work flexibly to suit client needs
* Knowledge of health and safety procedures and precautions.
* Awareness of COSHH regulations.
* Awareness of health and hygiene procedures.
* Demonstrate and assist in the safe and effective use of materials and equipment.

**Codification of expected norms and behaviours**

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| **Leadership, of self and others** | | |
| **Attitude** | **Aptitude** | **Functional Capability** |
| * Build relationships between yourself and the team, and between team members. * Unify not divide the team, promote a culture of respect. * Manage conflict well and pro-actively. * Embrace and welcome accountability of self, and for team. * Care for the well-being of your   team/colleagues.   * Support the retention of good staff by creating a positive culture around workforce development and team communities. * Ensure good communication amongst your team and the wider organisation as appropriate. | * Ensure effective workforce development and training for self and all, including coaching and mentoring. * Spot and nurture talent – in yourself and in others. * Positively engage in development opportunities and aptitude development. | * Ensure clear roles and accountabilities for the team are well understood. * Develop and promote mutual accountability between colleagues in the team. * Deploy staff and resources effectively across the team. * Manage the workload of self and team. * Know your team(s)/colleagues well. |
| **Model our values and behaviours** | | |
| **Attitude** | **Aptitude** | **Functional Capability** |
| * Build trust within your teams and across the Trust. * Create and contribute to a psychologically safe environment so staff can work and flourish within your team and across the Trust. * Value compassion * Encourage a can-do approach personally and across your team. * Positively challenge poor behaviour and call it out. * Be highly and consistently visible across the organisation and within your team. * Demonstrate a consistent approach and calmness. | * Be self-reflective on your own strengths and be proactive in seeking support (via colleagues, reading or CPD) to understand any areas for improvement and ensure your development in these. | * Display professional credibility to team, peers, and trustees. |
| **Motivate and inspire** | | |
| **Attitude** | **Aptitude** | **Functional Capability** |
| * Celebrate and acknowledge success of self and others. * Show and demonstrate the value of others – create an abundancy culture where all can be successful without threat or competition. * Demonstrate drive and ambition for self, team and Trust. | * Engage in wider networking, development opportunities and/or reading to gain inspiration and personal motivation. * Understand and share your ‘why’ – and revisit it regularly. | * Communicate a precise and clear vision. * Set the journey ahead which is understood by all. * Evidence sharp goal setting and achievement. * Ensure errors, oversights and mistakes are rare. |
| **Reflection** | | |
| **Attitude** | **Aptitude** | **Functional Capability** |
| * Demonstrate transparency and integrity within team and across the Trust. * Accept responsibility and be vulnerable, avoid a blame culture. | * Take time to know yourself and engage in self-reflection and learning. * Ask thoughtful questions and seek the truth. * Give and accept feedback. | * Encourage your team to reflect on efficiency and effectiveness, striving to gain a constantly improving approach. |
| **Secure accountability by giving tools to succeed by…** | | |
| **Attitude** | **Aptitude** | **Functional Capability** |
| * Giving generously with your time. * Ensuring 1:1 meetings are useful and effective in driving improvement. * Providing support and removing barriers to success. * Be true to your word, if you say you will do something, do it. | * Have high expectations of yourself and others, seek out best practice. | * Ensuring absolute clarity in terms of expectation and ‘the ask’. * Allocating resources effectively to support KPI delivery. * Be willing and able to have challenging conversations. |

**In addition to candidates’ ability to perform the duties of the post, the interview will explore issues relating to safeguarding and promoting the welfare of children including:**

* Motivation to work with children and young people
* Ability to form and maintain appropriate relationships and personal boundaries with children and young people
* Attitudes to the use of authority and maintaining discipline
* The post holder will be required to have an enhanced DBS check



If a disabled person meets the criteria indicated by the ‘Two Ticks’ symbol and provides evidence of this on their application form they will be guaranteed an interview.

**HH 02/02/2021**

***Note This job description and person specification conforms to the Shaw Education Trust job evaluation standards and cannot be amended/updated without SET HR approval.***