School Secretary Person Specification

Criteria	Essential	Desirable
Qualifications	Good standard of education level Minimum of 5 GCSEs at Grade C or above, including English and Maths, or equivalent.	Administration/Secretarial qualification
Experience	Must have experience of working within a school based environment. General administration and secretarial skills are essential.	Previous experience of working with young people and their families is desirable.
Communication	Ability to communicate clearly and concisely both verbally and in writing to pupils, colleagues and parents. Must have good telephone manner.	
Skills and Abilities	To take personal responsibility for organising the day-to-day workload To work effectively and supportively as a member of school team member To be able to use your own initiative to solve problems and respond proactively to unexcepted circumstances To show sensitivity and objectivity in dealing with confidential issues To convey information clearly and accurately orally and in writing to a range of stakeholders To work in an organised and methodical manner and maintain accurate records.	Qualified to 1st Aid at Work Level To contribute to the overall development of the school

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	To be able to plan, prioritise and meet deadlines	
	To be adaptable, co-operative and a personable team player.	
	An ability to work as part of a management team	
	Flexibility to work in a diversity of tasks and attention to detail	
	Willingness to learn new programmes as appropriate	
Knowledge	Demonstrate a basic understanding of the day-to-day work of the school	
	Demonstrate a good understanding of the application of the schools' Admissions Policy	
	Knowledge of a range of computer applications- including Word, Excel, PowerPoint, Outlook	
	Demonstrate an understating of confidentiality, data protection and safeguarding legislations	
	Good written and oral communication skills	
ICT Skills	High standard of MS Office and general ICT skills is required including Emails and Excel.	
	Highly proficient and skilled in a range of ICT	
	Good understanding of managing finance and invoicing	
Attitudes	Approachable	
	To enjoy children's company and enjoy working with them	
	Determined and focused	
	Willingness to learn and to adapt	