

Person Specification

Job Title:	Administrator – Behaviour and SEN Team		
Salary & Grade:	WHF NJC L Grade		
Reports to:	SENCO and Vice Principal – Behaviour & Attitudes		

The White Horse Federation is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. We therefore expect all staff and volunteers to work to and within school policies and procedures, including safeguarding, child protection and health and safety.

This post is subject to satisfactory references which will be requested prior to interview, an enhanced Disclosure and Barring Service (DBS) check, medical check, evidence of qualifications, plus verification of the right to work in the UK.

	Essential	Desirable	Identification Method
Education & Qualifications			
NVQ Level 2, GCSEs (minimum Grade C) or equivalent, in English and Maths	\boxtimes		Application Form
Relevant Experience			
Experience of general clerical and/or administrative work			Application Form Interview
Experience in an office or school environment			Application Form Interview
Customer care / customer service experience	\boxtimes		Application Form Interview
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Skills & Abilities			
IT literate with sound working knowledge of Microsoft Office			Application Form Interview
Good numeracy and literacy skills		\boxtimes	Application Form Interview
Good attention to detail			Application Form Interview
Able to prioritise own workload	\boxtimes		Interview
Able to work on own initiative			Interview

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Excellent communication skills	\boxtimes		Application Form
			Interview
Specialist Knowledge			
First Aid		\boxtimes	Application Form
			Interview
SEN Administration			Application Form
			Interview
Disposition, Values & Behaviours			
Self-motivated	\boxtimes		Interview
Able to develop and maintain good relationships	\boxtimes		Interview
with pupils and their parents/carers			
Front-line reception duties, dealing with pupils			
and parents who may sometimes make	\boxtimes		Interview
emotional demands			
Decision-making	\boxtimes		Interview