THE CHERWELL SCHOOL
Opportunity, Responsibility, Excellence

Person Specification: Senior IT Technician

	Essential	Desirable
Education and Training	• Educated to A level or equivalent qualifications	• Relevant IT certifications (E.g. CompTIA, Microsoft, Cisco)
Personal	• Excellent communication skills, both written and verbal • Works well under pressure and able to prioritise workload	
Experience	• Considerable experience in a similar role	• Previous experience in an educational environment
Knowledge and Skills	• Excellent at providing technical support to end users with varying levels of ability, both in person and remotely • Expert at administering Microsoft systems (Windows 10, Windows Server 2016/2019, Group Policy, Active Directory) • Maintaining / upgrading / installing server and network hardware • Knowledge and understanding of virtualization technology (Hyper-V / SAN). • Windows OS development and deployment using MDT • Strong knowledge of Google Workspace, Chromebook management, GCDS and GCPS • Understanding of IP subnetting, VLANs and routing • General understanding of firewalls - specific knowledge of pfSense or OPNsense would be a bonus • Working knowledge of Cisco and ArubaOS CLI, or equivalent • Maintaining backups to disk and tape using Veeam • Implementing and troubleshooting Applocker policies	• Confident using Powershell and command line • Exchange Server management and migration • Knowledge of Wi-Fi technology systems and services, including authentication standards such as Radius and 802.1X • Familiar with administering Linux server environments (Ubuntu) and containerized applications (Docker) • Prior experience creating and deploying software packages using Chocolatey • Basic knowledge of HTML, php, and mySQL • Papercut printer management. • Zabbix monitoring • Securly Web Filtering

Safeguarding and Wellbeing	- A commitment to safeguarding duty and promoting children's wellbeing in accordance with school guidelines - A commitment to support the School Leadership team (SLT) to set a culture which supports the mental health and wellbeing of all members of the community - To uphold and promote the values of democracy, the rule of law, individual liberty and mutual respect and tolerance of those with different faiths and beliefs within the school community	- Desire to take on further/ advanced Safeguarding training and responsibilities - Evidence of CPD undertaken in this area

October 2021