



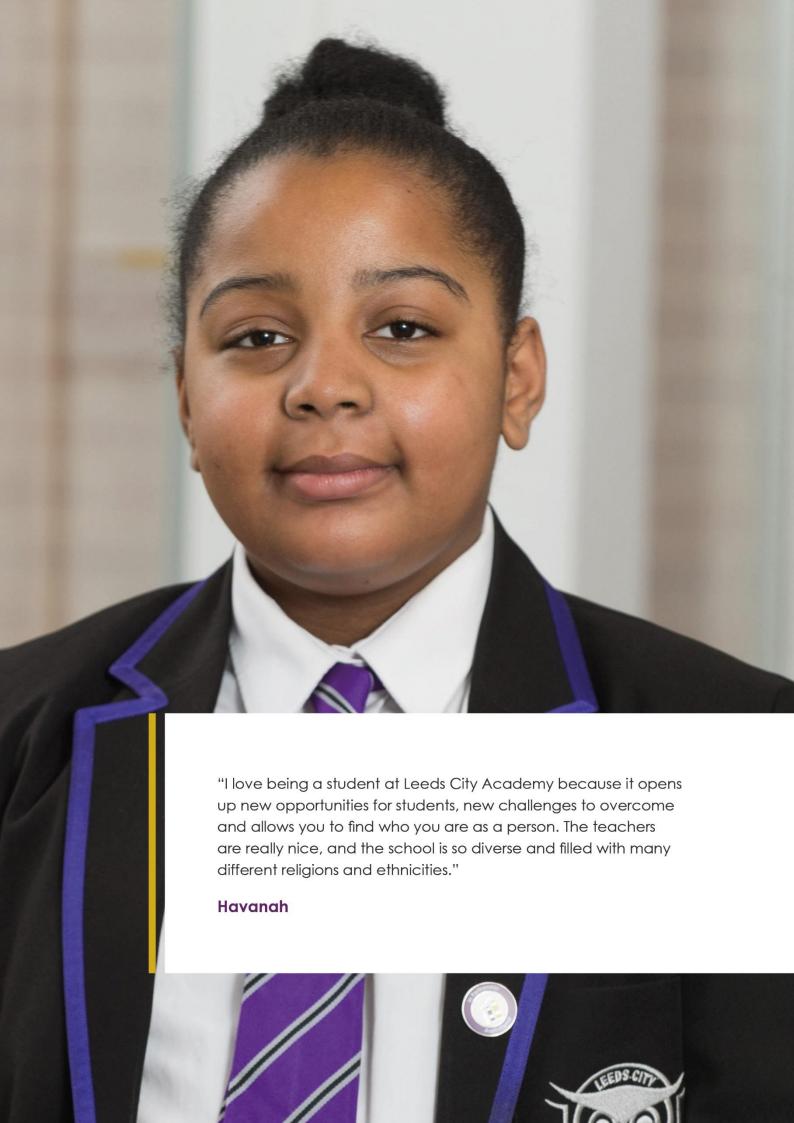


APPLICATION PACK

POST REFERENCE: 2238

ROLE: STUDENT RECEPTIONIST/ADMIN OFFICER
SALARY: B1 – ACTUAL SALARY £21,189 - £21,968
HOURS: 37 HOURS PER WEEK – ALL YEAR ROUND

Leeds City Academy Bedford Field, Woodhouse Cliff, Leeds, LS6 2LG Telephone:
0113 284 4260
Email:
recruitment@whiteroseacademies.org





MESSAGE FROM THE TRUST

Dear applicant,

We are delighted that you are considering applying for a role within the White Rose Academies Trust. Your interest comes at an important and exciting time in the development of the trust and our relentless implementation of our 2025 vision. At the heart of this vision is the aim for more young people and colleagues to benefit from our community-focused philosophy; the belief that the education we deliver regenerates our communities and transforms lives.

In December 2020, we reached our first milestone when our first primary joined our trust as a sponsored academy. Already, this truly community-focused academy, now named Alder Tree Primary, has enriched our trust and so, our vision is one step closer to becoming reality. Therefore, you could not be joining us at a more exciting point in our ongoing transformation. As we look forward to the prospect of many more schools joining us, the reality is that this could be a pivotal moment in your career. As we grow, the opportunities within our trust and the wider Luminate Education Group are limitless.



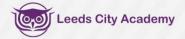
The power of a vision is best measured by the number of detractors who claim it cannot be achieved. In our roles as Chief Executive Officer and Executive Principal of the White Rose Academies Trust, it has been a privilege to witness the drive and determination with which our staff have implemented our vision, to ensure that our academies provide:

- world-class levels of teaching and learning,
- bespoke pastoral care that nurtures our students' aspirations,
- inspiring learning environments where our students can make mistakes and overcome their personal fears to become the best version of themselves,









- industry-leading continuous professional development for all staff, as investing in our colleagues is always the right thing to do,
- local centres of community transformation.

The hard work has been recognised, and whilst we know our work is far from complete, we are proud to have reached several milestones:

- 'Good' Ofsted ratings at all three secondary academies in 2019, with an 'Outstanding' rating at Leeds City Academy for Leadership and Management.
- We welcomed our first primary in late 2020, Alder Tree Primary.
- We began an aspirational journey in 2021 by joining High Performance Learning's 'World Class' school transformation programme.

Our dedicated staff, incredible governors and amazing students are relentless in their shared aim to create truly world-class schools. The trust strives daily to empower its academy Principals to create schools that truly represent the communities they serve. We insist that our academies and our trust are externally focused, obsessive in their quest to learn from the very best, never leaving self-improvement to chance. We see vacancies such as this as an opportunity to attract talent, bringing the best practice into our trust. By joining us, you become a crucial part of the team that will deliver our powerful vision. Together, we will transform lives.



THE WHITE ROSE ACADEMIES TRUST "WE SAID, WE DID"

Yours sincerely,

Andes Wide

Mr Andrew Whitaker

CEO, White Rose Academies Trust Deputy CEO Teaching and Learning, Luminate Education Group



Yours sincerely,

Sarah Carrie
Executive Principal





MESSAGE FROM THE PRINCIPAL

I am absolutely delighted to share this amazing opportunity at Leeds City Academy, as we seek to recruit another talented and aspirational professional to join our team.

I am sure that having read about the White Rose Academies Trust, Leeds City Academy, our students and our continued journey of transformation, I am confident you will be keen to become an integral part of building something remarkable.

We have established a unique, positive, and transformative 'In Partnership' culture at Leeds City Academy which truly sets our school apart from others. Our 'In Partnership' values are affectionately referred to as the DNA of Leeds City Academy and this is something our wonderful students, staff, parents, and community are immensely proud of.

The academy has enjoyed an impressive period of transformation across the last few years and was judged as 'good' overall by Ofsted in April 2019, securing an 'outstanding' judgement for the quality of leadership and management. The quality of education and teaching is very strong, student behaviour is extremely impressive, and the support provided for students is unrivalled.

SO, NOW IT'S OVER TO YOU...

- Are you eager to join a forward-thinking organisation committed to securing the highest educational, professional and personal standards?
- Do you feel you will thrive within a culture that is driven by clear values that permeate everything we do?
- Are you keen to learn, develop and work 'In Partnership' with colleagues, students, parents and the community?
- Do you feel passionately about transforming student lives and the opportunities provided to our communities? If so, then we would be delighted to hear from you.

Yours sincerely,

Mr Richard Chattoe

Principal





JOB DESCRIPTION

Post Reference: 2238

Academy: Leeds City Academy

Job Title: Student Receptionist/Admin Officer

Grade: B1 - Actual Salary £21,189 - £21,968

Hours: 37 hours per week, all year round

Accountable to: Attendance Welfare Leader

Role:

You will contribute to the key objective of the Academy Development Plan, raising standards of achievement by effectively and professionally providing a range of administrative duties. This will include being the front face of student reception, responsible for student reception and administrative duties.

NB: All post-holders at the White Rose Academies Trust are responsible for improving the outcomes for learners and upholding the ethos of the academies. Keeping Children Safe in Education and the guidance for Safer Working Practices directs the work of every adult working at or associated with White Rose Academies Trust.

Duties and Responsibilities:

- Be responsible for opening student reception and ensuring it is staffed from 08:00 hours each morning, including student break times, lunchtimes and after school.
- Act as the first point of contact for student reception providing courteous, professional, calm, and friendly support for students.
- Greet all incoming students, attend to parent/carers and visitors arriving at student reception and redirect as appropriate.
- Meet and greet all new admission students to Leeds City Academy.
- Deal with student enquiries efficiently, and in a pleasant and courteous manner
- Undertake student reception duties, retrieving telephone messages and emails, answering routine telephone and face to face enquiries.
- Deal with student requests, such as telephoning home, taking notes, delivering items to students, and collecting students.







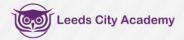


- Manage the signing in and out of students, in line with the safeguarding protocols and liaising with main reception, as required, to ensure protocols are followed.
- First aid; act as first responder, look after sick and injured students, liaise with staff and parents.
- Ensure adequate stock levels of first aid supplies are kept and regularly check stock levels of all first aid boxes in the academy.
- Maintain the academy accident register, keeping up to date records of all accidents and minor injuries, in accordance with the academy policy.
- Inform Year Managers of any students who require risk assessments; for students returning to school with illness or injury e.g., crutches, slings, casts.
- Following current protocols and in accordance with academy policy, administer medication to students who have a care plan in place or require medication during the school day.
- Maintain the central student locker database and support students with enquiries relating to this.
- Keep records of deposits and refunds for locker keys and cash receipt records.
- Ensure lockers are emptied when students leave the academy and report any defects to the site team for repair.
- Maintain and manage the uniform shop, planners, and student stationery, ensuring stock is accounted for and distributed.
- Provide routine clerical support e.g., reprographics, filing, scanning, emailing, completing routine forms, word-processing and other IT based tasks as directed.
- Support the Pastoral Team at the start of the school day; making telephone calls to parent/carers.
- Maintain late desk in the event of Attendance Officer absence, until cover is arranged.
- In the event of an evacuation, support the Attendance Team with distribution of the fire registers.
- In the event of Attendance Officer absence, make first day absence calls.
- Produce AM & PM fire registers, in the event of Attendance Officer absence.
- Use Arbor to record incidents and record contact with students and parent/carers.
- Work with Year Managers to organise and coordinate all school immunisations.
- Issue and maintain records for free bus travel passes issued to students.
- Create and maintain accurate day to day records, in line with the responsibilities of the post.









Other Duties:

- Provide cover for main reception as required, for example during times of absence or annual leave.
- Ensure good levels of housekeeping and a welcoming environment are achieved in the student reception area.
- Assist with after school events, including meet your form tutor day and parents' evenings.
- Any other duties commensurate with the post.

Equal Opportunities

- Promote equal opportunities in education in order that all children and families will gain optimum benefit from the service provided.
- Promote and ensure that all students and young people are happy, healthy, safe, successful and achieve economic wellbeing.

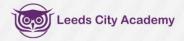
Generic Staff Requirements

- Uphold the professional standards expected of every member of academy staff in all dealings with colleagues, students, parents/carers and the wider community.
- Adhere to the principles expressed in the aims of the academy and its vison, ethos
 and mission statement.
- Actively contribute to the continued development of the academy by attending training, participating in relevant meetings, and putting forward ideas for improvement.
- Be a positive, collaborative team member.
- Complete morning, break and after school duties as required.
- Apply academy policies in all aspects of the role.
- Improve own practice through observation, evaluation, discussion with colleagues and appropriate CPD programmes.
- Work collaboratively with colleagues, knowing when to seek help and advice.
- Contribute to the overall ethos, work, and aims of the academy by attending relevant meetings, training days/events as requested.
- Be aware of and comply with the academy policies and procedures e.g. safeguarding, child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.
- Be responsible for safeguarding children and promoting their welfare and following child protection procedures.
- Be aware of and support difference and ensure equality for all working in an antidiscriminatory manner, upholding and promoting the values, standards and equal opportunities of the academy.
- Recognise and appropriately challenge any incidents of racism, bullying, harassment, victimisation and any form of abuse of equal opportunities, ensuring compliance with relevant policies and procedures.









Whilst every effort has been made to explain the main duties and responsibilities for the post, each individual task undertaken may not be identified. This job description may be changed by the Principal to reflect or anticipate changes in the job commensurate with the grade and job title.

This job description will be reviewed annually. The post-holder may be required to take on additional responsibilities when necessary to ensure the effective running of the academy.

All postholders are accountable through the White Rose Academies Trust Performance Management Policy. The Governors and Principals of White Rose Academies Trust are committed to safeguarding and promoting the welfare of children and young people and ensuring that safer recruiting procedures are in place.

White Rose Academies Trust is committed to safeguarding and promoting the welfare of its students and expects all staff and volunteers to share the commitment. Appointments will be subject to Safer Recruitment Procedures and an enhanced DBS check. Please note this role will involve contact with children and you will be engaging in regulated activity. It is an offence to apply for the role if you are barred from engaging in regulated activity relevant to children.

We promote diversity and want a workforce which reflects the population of Leeds. Applications are welcome from all, irrespective of sex, sexuality, race, religion, marital status, age, or disability.







"Whilst I have only been at Leeds City Academy for a short time, I have quickly learnt what a wonderful, supportive and child-centred team we have and I feel so lucky to be a part of it. Coming from a background in hospitality I am able to utilize these skills and take a holistic approach, as the student receptionist, to support and equip the students with everything they need to access a full and meaningful education. The team I work with value the importance of relevant staff training and have supported me throughout and I know I can go to them with any questions I may have. I am very excited for my future here and the opportunity to grow within this warm environment."

Prasida Suman, Student Receptionist & Admin Officer





PERSONAL SPECIFICATION

Academy: Leeds City Academy

Job Title: Student Receptionist/Admin Officer

You should be able to demonstrate that you meet the following criteria which are all essential:

E= Essential D=Desirable

Measured by:

A=Application Form

T=Test/Exercise

P=Presentation

I=Interview R=References

C=Certificate

	QUALIFICATIONS	
Е	Good level of education and relevant training (5 GCSEs or equivalent including English and Maths)	AC

	EXPERIENCE/KNOWLEDGE	
E	Recent experience of administrative duties; managing reception and switchboards	AIR
D	Recent, relevant experience in a school environment	Α
D	Evidence of working with young people effectively	Α
Е	Successful contributions to teamwork	AIR
D	Knowledge, understanding and commitment to equality, diversity and inclusion informed by practical experience and application	Α
D	Knowledge, understanding and commitment to safeguarding and promoting the welfare of students	Α







	SKILLS, ATTRIBUTES AND ABILITIES	•
Е	Excellent all round ICT experience for recording, monitoring and reporting	AIR
Е	Able to use behaviour data to support and improve attitudes to learning	1
D	Possess good working knowledge of behaviour modification approaches and their application in a school setting	Α
Е	Possess strong interpersonal skills and be able to work effectively as part of a team	AIR
Е	Able to promote equality, diversity and inclusion and demonstrate this within the role	ΑΙ
Е	Be jointly responsible for promoting and safeguarding the welfare of students	ΑΙ
Е	Able to work effectively and efficiently as part of a group and individually	ΑΙ
Е	Strong interpersonal skills and the ability to communicate effectively and clearly with young people and adults	ΑΙ
Е	Able to respect sensitive and confidential work and respect the wishes of others	ΑΙ
E	Respectful towards all students, with total belief in their entitlement to a high-quality education, whatever their circumstances and ability	I
Е	Committed to raising standards of achievement through high quality classroom practice	I
Е	Able to take a key role in contributing to extra-curricular activities	ΑΙ
Е	Committed to the principles of the academy programme	I
Е	Able to carry out all duties within the role to the best of your ability	R
Е	Able to adopt a co-operative approach to the vision of the academy	ΑΙ







	BEHAVIOURAL AND OTHER CHARACTERISTICS	
Е	Possess personal integrity, warmth, and a willingness to grow and learn	1
Е	Be resilient, reliable, in good health, and possess a sense of humour	Ι
Е	Able to form and maintain appropriate relationships and personal boundaries with students	ΑI
Е	Committed to continuous improvement	ΑΙ
Е	Able to carry out all duties having regard to an employee's responsibility under Health & Safety Policies	ΑI
Е	To actively participate in training and development activities to ensure up to date knowledge, skills and continuous professional development	ΑI

White Rose Academies Trust is committed to safeguarding and promoting the welfare of its students and expects all staff and volunteers to share the commitment. Appointments will be subject to Safer Recruitment Procedures and an enhanced DBS check.

Please note this role will involve contact with children and you will be engaging in regulated activity. It is an offence to apply for the role if you are barred from engaging in regulated activity relevant to children.

We promote diversity and want a workforce which reflects the population of Leeds. Applications are welcome from all, irrespective of sex, sexuality, race, religion, marital status, age, or disability.







THE SELECTION PROCESS-

HOW TO APPLY

Thank you for taking time to read and digest our information. If you wish to apply for this post with the White Rose Academies Trust, then you should;

- Download and complete the WRAT application form
- Complete the application form fully, ensuring all details are accurate and all
 declarations are signed. Please ensure you enclose two professional referees, one
 being your current employer (with name and email addresses if possible).
- Ensure you fully complete the relevant skills and experience section of the form, addressing the key characteristics and experiences outlined in the person specification, along with details of the unique contribution that you could make to the future success of the White Rose Academies Trust. If you do not complete the personal statement section of the form, you will not be considered for the role. CVs cannot be accepted.
- PLEASE NOTE THE REQUIREMENT TO ATTACH YOUR APPLICATION FORM AS A SEPARATE DOCUMENT TO YOUR EQUAL OPPORTUNITIES FORM WHEN EMAILING YOUR APPLICATION TO US.
- Submit your application by the deadline stated below. Late applications will not be considered.

TIMETABLE FOR THE SELECTION PROCESS

Closing date for applications: Thursday 23rd March 2023, 9am

Shortlisting: Thursday 23rd March 2023

Interview date: Week Commencing 27th March 2023

Start date: As soon as possible, upon completion of pre-employment checks

For more information, please visit our website at White Rose Academies Careers.

To apply for this role please complete our application form and return to recruitment@whiteroseacademies.org by the closing date. Please note we are unable to accept CV's.

White Rose Academies Trust is committed to safeguarding and promoting the welfare of its students and expects all staff and volunteers to share the commitment. Appointments will be subject to Safer Recruitment Procedures and an enhanced DBS check. Please note this role will involve contact with children and you will be engaging in regulated activity. It is an offence to apply for the role if you are barred from engaging in regulated activity relevant to children. You can view our Child Protection policy here.







"I feel immensely supported and respected by our students and my colleagues. Working here gives me a great sense of purpose knowing my contributions are making people's lives better.

I love my role which involves leading a dedicated team in making our facilities and learning environment as safe and aesthetically pleasing as possible for our students.

The Trust appreciates my hard work, skills, and me as a person. I'm really excited about the opportunities available: I'm currently studying courses to support our aims and objectives by working towards Agile Project Management and NEBOSH Qualifications"

Martin Landsberg, Site Manager







IN PARTNERSHIP



Working 'In Partnership' to secure the aspirations and ambitions of all young people.

It is our absolute belief that the forging of an incredibly strong partnership and a shared focus on a set of core values between staff, students, parents and the local community will secure and sustain not only the very highest academic standards for all young people, but will also support, nurture and guide our students to become simply amazing young people who are able to shape their own lives, the lives of their families and help the transformation of their local communities.

Our six core values are promoted, celebrated, and used as a constant reference point throughout the academy, ensuring all staff and students understand their value and influence on their day to day lives, decisions and behaviours. Each value aligns to our Positive Behaviour system ensuring students receive appropriate rewards, restorative practice, and sanctions.



Caring



Aspirational



Respectful



Resilient



Professional



Tolerant







"The students at Leeds City Academy are simply incredible. Their respect for the school, desire to learn and professional attitudes truly set them apart from others. The Academy is a real community thanks to the strong relationships between staff and students. It is a real privilege to work at Leeds City Academy and to know that every day we are making a real difference to the lives of our students and their families.

Since joining the White Rose Academies Trust in 2015, I have been provided with countless CPD opportunities to progress my career from a Subject Leader to a Vice Principal. The support has been exceptional and has really developed my self-confidence and aspirations."

Rachel Hassall, Vice Principal





The decision to join the teaching profession is one which defines the kind of person you are. Welcome to the White Rose Academies Trust – a team of like-minded, ambitious, caring, committed and student-centred colleagues.

No matter your route into teaching or if you have arrived fully qualified, we feel that our renowned Beginner Teacher Programme exceeds the entitlement outlined in the Early Career Framework. We are committed to delivering the best possible provision aimed to support, nurture and truly ignite the passion within our early career teachers.

Offering a supportive and stimulating environment, all four White Rose Academies have a lead mentor, who ensures mentoring and support is of the highest standard for every beginner teacher. High quality practitioners, paired with our beginner teachers as subject mentors, provide close guidance around subject knowledge and day-to-day classroom management. In addition to this, a weekly and bespoke CPD offer takes place within each academy, led by exemplary classroom practitioners. These sessions also act as a means of sharing best practice within the Beginner Teacher network, with NQTs and RQTs often leading the sessions to share their innovative ideas.

As a Beginner Teacher you will have access to our trust wide CPD programme, supporting further professional development alongside a full suite of opportunities to network socially with beginner teachers across the trust, all expertly coordinated and hosted by our Beginner Teacher Lead. You will have access to a great wealth of collaborative learning opportunities across our three secondary schools and one primary school serving the Leeds area.







"I love working here as there are so many opportunities available. My role as bursary holder for Teaching and Learning has meant i've collaborated with otheres and delivered my own CPD to colleagues across the Trust and across Luminate Education Group.

I've also had the chance to volunteer as a staff governor which gives me the chance to influence the direction of the academy as our senior leaders are open to new ideas.

I truly believe LCA is a place which notices staff and helps them achieve their aspirations. My experience of joining LCA as an NQT and gaining leadership responsibility a few years later highlights this."

Alex Halpin, Teaching and Learning

STAFF BENEFITS

We are delighted that you are considering applying for a role with the White Rose Academies Trust. In addition to highlighting this opportunity for you to work for a progressive, highly supportive and visionary trust, we also want to share with you a sample of the amazing benefits available to all staff.



Health Assured offer free and confidential advice and support to staff and immediate family, 24 hours, 7 days per week. Services include support with family, finances, legal advice, stress, anxiety and bereavement, also providing access to structured counselling sessions.



We provide a trust-wide CPD programme and opportunities to attend national and international conferences, visit 'outstanding' academies/ trusts nationally, along with access to formal qualifications up to Masters level.



Discounted monthly bus ticket, automated mobile ticket renewals, unlimited bus travel for work or leisure, tickets sent straight to your mobile.



The trust continues to support a wide number of colleagues in undertaking apprenticeships, undergraduate and post-graduate degrees and professional qualifications (e.g. CIMA).



The Local Government Pensions Scheme (LGPS) is a statutory scheme. The rules of the scheme are issued by Parliament and have the force of law. The legal status of the pension scheme rules gives it a great deal of security.



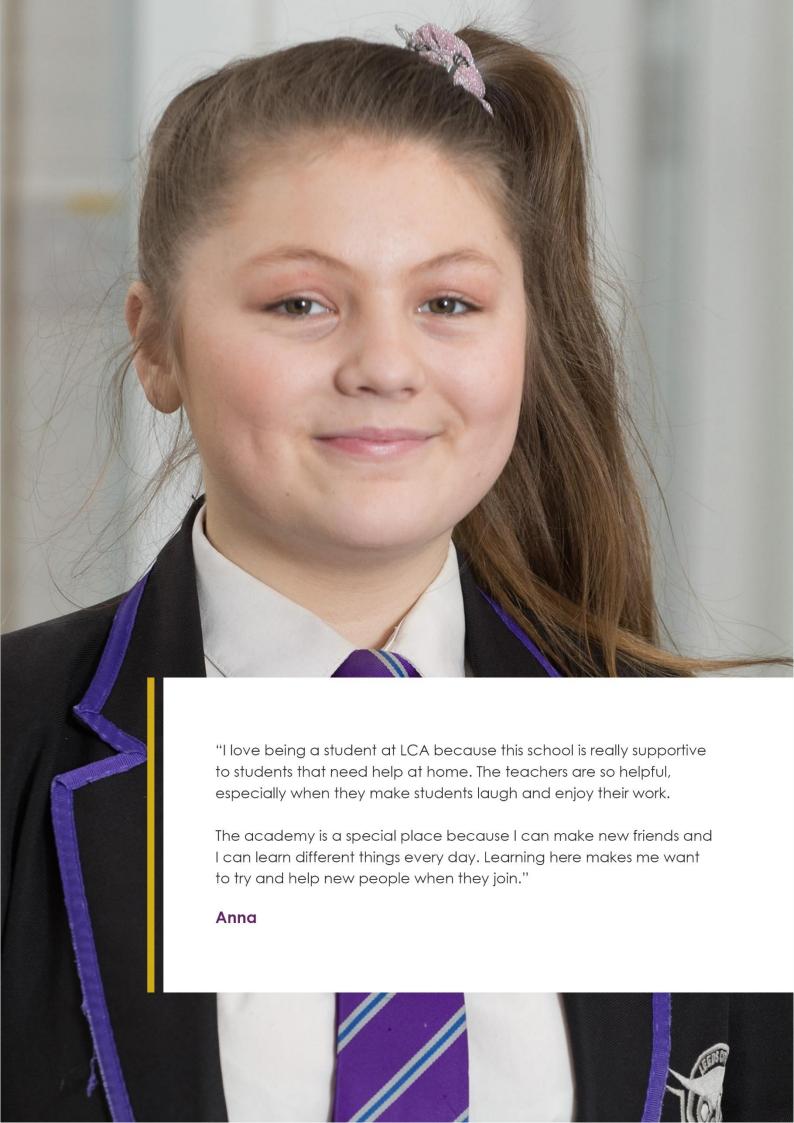
We are part of the CycleScheme. Save money on a new bike and spread the cost. Visit their website for more information on how to sign up to this fantastic scheme.



Free parking for staff at all of our academy locations.



Techscheme allows you to purchase the latest tech through your employer via salary sacrifice. Spread the cost across 12 payments from your gross salary, making NI savings. There are over 5,000 tech products to choose from.



STAFF WELLBEING

The White Rose Academies Trust is made of outstanding professionals, whose daily commitment is matched only by the pride our students feel for their school and education. The future of our society is exciting, vibrant and safe in the hands of our students and staff.

We are committed to encouraging a positive working environment that promotes the physical and mental wellbeing of our staff. The capability and wellbeing of our colleagues is a priority for the trust. Therefore, we make every effort to address and meet our employee's health and wellbeing needs.



We have a great staff recognition system which is built around a system of gratitude/appreciation cards. This initative encourages staff to submit positive feedback to their peers and allows all staff to be appropriately recognised for their hard work.



Our academies have introduced Wellbeing Wednesday breakfast for all staff. Breakfast is available from 7:45am in the canteen.



We have signed up to the Education Staff Wellbeing Charter because the wellbeing of our staff is of paramount importance to us. Visit the Dfe website for further details.



Unlike other accreditations or quality standards, the Charter for 'Employers Positive about Mental Health' is about recognising those employers working towards better mental health in the workplace; no matter where they are in their journey.

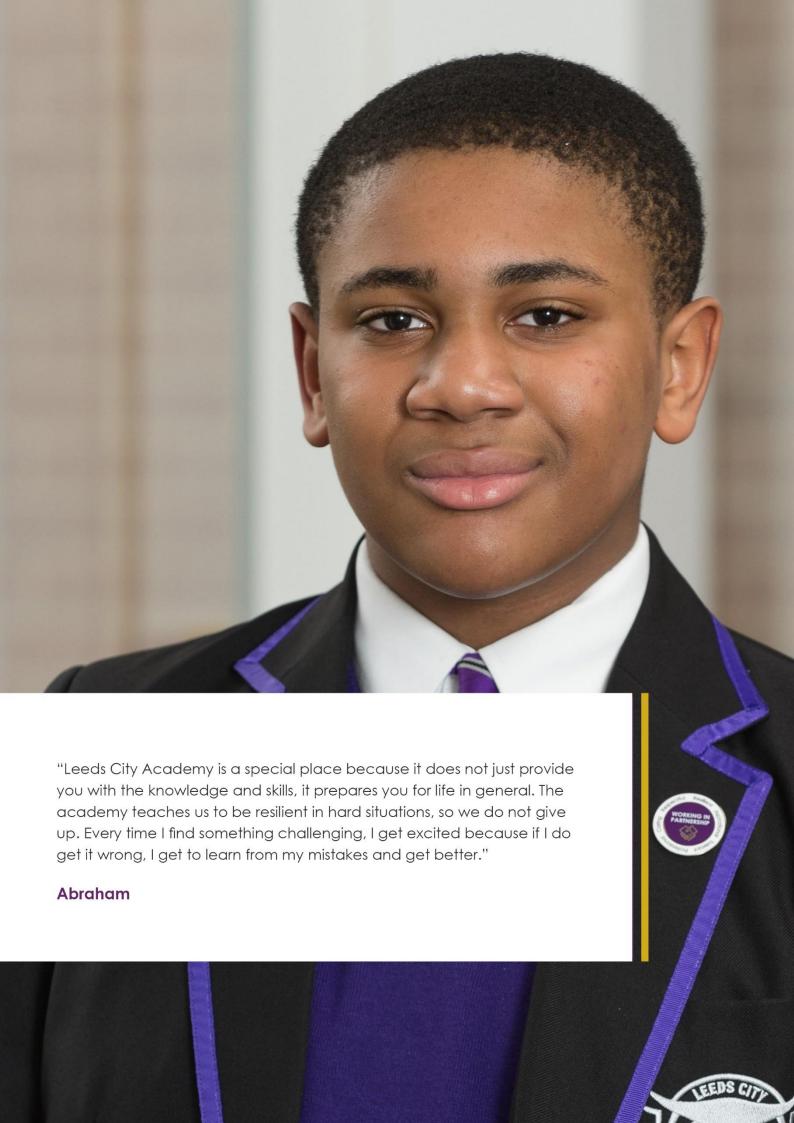


Staff Recognition Treats

Staff are awarded with sweet treats throughout the year to thank them for their hard work.



Health Assured offer free and confidential advice and support to staff and immediate family, 24 hours, 7 days per week. Services include support with family, finances, legal advice, stress, anxiety and bereavement, also providing access to structured counselling sessions.







MESSAGE FROM THE BOARD

Welcome to the White Rose Academies Trust.

We are an ambitious trust with very high aspirations for the children and diverse communities which we serve.

Our values underpin everything we do and our compassionate approach is reflected in our students and how we all work together as one.

Our Board is made up of incredibly talented and inspiring people. We are focused on building the best environment for our academies to flourish and by providing excellent governance we aim to:

- ensure clarity of vision and strategic direction,
- hold executive leaders to account for the educational performance of the organisation, its students and the performance of staff,
- oversee the financial performance of the organisation and make sure that money is well spent.

We are thrilled with the improvements and progress achieved by all our academies so far. Our rating of 'Good' by Ofsted, with Leeds City Academy also achieving 'Outstanding' for Leadership and Management is something we are incredibly proud of. We know we have the right teams of professionals in our academies to take us further as we continue make improvements across the trust.

Board of Directors







OUR SHARED PURPOSE AS THE LUMINATE EDUCATION GROUP IS DEFINED THROUGH THE WORK OF ALL OUR STAFF EVERY DAY.

The White Rose Academies Trust is a member of Luminate Education Group.

Together, the academies (Leeds City Academy, Leeds East Academy, Leeds West Academy and Alder Tree Primary) provide education to almost 4,000 4-16 year olds in Leeds. The trust employs over 500 staff and has an annual turnover of £26 million.

Luminate Education Group also consists of Harrogate College, Keighley College, Leeds City College, Leeds Conservatoire, Leeds Sixth Form College and University Centre. It is one of the largest education providers in the Yorkshire region, with over 30,000 students and 3,000 staff members, offering education from Early Years through to Higher Education. The members work together to provide the best opportunities and experiences for students that are aligned to local needs and inclusive for all. The group has now established itself as 'a leading voice in education, training and community transformation'.

www.luminate.ac.uk

















