

# APPLICANT

PACK



KING ECGBERT SCHOOL



Realising Potential. Transforming Lives.



# Headteacher welcome / letter

Dear Applicant

King Ecgbert School is seeking an outstanding Support Officer (Pastoral and Attendance), to join our outstanding pastoral team to cover a period of maternity leave. The role will commence as soon as possible in the Autumn Term.



The school is exceptionally strong - rated outstanding by Ofsted, and has academic results that are consistently 'well above average'. This is a truly comprehensive school serving both disadvantaged and highly affluent communities. We are proud of our diversity, with 20% of students disadvantaged, 30% EAL and 40% from BAME communities. The school leadership is motivated by social mobility, inclusiveness and a focus on vulnerable learners. We are looking for applicants who are committed to serving a diverse population and have experiences and perspectives that will enrich our work. The school is proud to offer one of Sheffield's Integrated Resources for children with ASD. The sixth form is highly regarded for its record, not just of helping students access top Russell Group and Oxbridge Universities but also enabling students to be the first in their families to access Higher Education.

The school is proud to be at the heart of Mercia Learning Trust that started with King Ecgbert School and now comprises 6 schools both primary and secondary across the southwest of Sheffield. The Trust is led by its CEO, Chris French and all the schools benefit from an expert central services team.

The school is principally as strong as it is because highly qualified teachers teach excellent lessons with high expectations of all students in terms of attendance, behaviour, attitude and character. The teaching team are backed up by an exceptional team of support staff who are experts in their field.

When we make appointments, we are looking to strengthen an outstanding team; working in such a high achieving school is demanding but the camaraderie of working together to achieve excellence makes it a very rewarding place to work. The school is committed to staff development and supporting the career progression of the ambitious and talented.

The school was awarded the World Class Schools Quality Mark in 2017 and reaccredited in 2020 and 2023 – the first school in the region to be nominated for and successfully achieve this accolade. This award enables the school to access a peer group of elite schools nationally. In 2023 we were awarded the Centre for Race, Educational & Decoloniality Anti-Racist School Award Bronze Status. We are proud to be the first school in the country to have met the criteria for this award.

We look forward to receiving your application.

Paul Haigh, Headteacher, King Ecgbert School



## **Advert**

Post: Support Officer – Pastoral and Attendance

School: King Ecgbert School

Salary: Grade 4 (£22,369 to £24,496 pro-rata)

Actual salary: £19,240 - £21,069 with under 5 years' service Contract Term: 37 hours per week/39 weeks per year

Contract Type: Maternity Cover - temporary

Start Date: As early as possible in the Autumn term

King Ecgbert School is seeking to appoint highly skilled and talented Support Officer, working within the Pastoral/Attendance team, to join this system leading school at the heart of Mercia Learning Trust to cover a period of maternity leave.

Mercia Learning Trust is a growing multi-academy trust which currently includes 3 secondary and 3 primary schools. Our mission is to provide an outstanding education for pupils from 2-18+. We are passionate that all our pupils should see their time at school as happy and fulfilling, with their potential developed to the utmost. Our approach is founded on partnership working, binding together our school, parents and their communities. We are currently looking to recruit an outstanding teacher with the ability to support the academic progress and wellbeing of all students.

At King Ecgbert School, we believe in and promote our **ERA** values:

Academic Excellence for all

Showing Respect at all times

Having high Aspirations and personal goals that go beyond our time in school

We are committed to providing outstanding education for all in a safe, happy and positive learning environment.

We are delighted to offer the opportunity to join our forward-looking team. King Ecgbert School is a special place to work, and our students are well-behaved and ambitious. Our staff are dedicated to improving the life chances of all our young people and the core business of teaching and learning is at the heart of all we do. We have high expectations of our staff but we also value and look after them - we balance hard work with meaningful and tailored professional development, great practice every day with a manageable workload.

Confident in your abilities and with a record of success, you will be organised and conscientious, a great communicator and able to deal sensitively and discreetly with a wide range of people.

King Ecgbert School is a highly successful and Ofsted recognised 'Outstanding' school which provides a first-class education for over 1400 students aged from 11 to 18. We are looking for staff who are enthusiastic and are keen to make a difference.



We hope that our recruitment pack and website provide you with plenty of information about us. However, should you require any additional information, or would like an informal discussion please contact us on 0114 235 3855 or email <a href="mailto:fevans2@ecabert.sheffield.sch.uk">fevans2@ecabert.sheffield.sch.uk</a>

To apply please submit a Trust application form to <a href="mailto:recruitment@merciatrust.co.uk">recruitment@merciatrust.co.uk</a>

Please note, we do not accept CVs or Council Application forms.

Closing date for applications is: Midnight Sunday 8 October 2023 Interviews are provisionally scheduled for: Week commencing 9 October 2023



### JOB DESCRIPTION

Post Title:	Support Officer – Pastoral and Attendance  *This post is a designated customer facing role under the fluency duty and requires a specified level of spoken English in the person specification
Grade:	4
Hours/Weeks:	37 hours / 39 weeks per year
Responsible to:	Office Manager/SLT
Responsible for:	N/A

The post holder must at all times carry out his/her responsibilities within the spirit of Mercia Learning Trust and School policies and within the legislative framework applicable to academies

Purpose of the role:

Under the direction/instruction of senior staff, provide high quality administrative support to the school.

#### **Main Duties and Responsibilities**

- 1. Provide a first point of contact for parents and carers, for the pastoral and attendance teams.
- 2. Be responsible for confidential administration and clerical duties relating to all aspects of the pastoral team's work including management of appointments, correspondence, filing systems and records.
- 3. Receive visitors to the pastoral team when appropriate and arrange meeting facilities when required.
- 4. Liaise with outside agencies/organisations to organise meetings
- 5. Work with the Attendance Officer taking absence calls from families, making first day absence calls to families and producing punctuality data.
- 6. To undertake casework regarding students with attendance and punctuality issues to reduce levels of unauthorised absence and promote wider school aims
- 7. Aid transition from Primary to Secondary for students where attendance is a concern.
- 8. Liaise with 'Family of Schools' to identify 'at risk' families with regard to attendance.
- 9. To provide and coordinate Attendance Group work and /or 1:1 interventions to students to help improve attendance also offering mentoring support where appropriate.



- 10. Act as the main contact for Young Carers and their families.
- To work with other staff to identify and support Young Carers including liaising with external agencies and attending meetings relating to their attendance where necessary.
- 12. Where appropriate, attend meetings and take basic notes using a template provided.
- 13. Administrative management of school Consistent Behaviour Model.
- 14. Administrative management of school Rewards policy and systems.
- 15. Administrative management of digital detention system for behaviour.
- 16. To work as part of a team of support staff in providing a high level of clerical and administrative support to the school, including undertaking general clerical duties such as reception, filing, mailing, general text processing, accounting, reprographics.
- 17. To train in the use of computer systems/equipment as necessary and appropriate.
- 18. To undertake any recognised training as necessary in accordance with a planned programme of development.
- 19. To support the functions of the school medical room including taking part in first aid training (where appropriate)

#### **Miscellaneous Duties and Responsibilities**

- 1. Comply with and assist with the development of policies and procedures.
- 2. Be aware of and support diversity, ensuring equal opportunities for all.
- 3. Contribute to the ethos of the school.
- 4. Develop professional, constructive relationships with other agencies, schools and professionals.
- 5. Participate in meetings, training and performance development as necessary.
- 6. Recognise own strengths and areas of expertise, using these to advise and support others.
- 7. Be willing to undertake training and professional development as required of the post.
- 8. Any other duties and responsibilities appropriate to the grade and role.

#### Footnotes:

This is not an exhaustive list. Under the direction of senior staff, the postholder will be required to undertake other administrative tasks from time to time to support the smooth running of the pastoral team representative of the grade.

This job description may be reviewed at any time via consultation between the governing body and/or SLT Representatives and the postholder as may be necessary and appropriate to the needs of the school.

All the above duties and responsibilities to be carried out in accordance with policies adopted by the School Governing Body and current legislation with an emphasis on Customer Care, Equal Opportunities, Data Protection and Health and Safety.

## Issue Date September 2023.



# **PERSON SPECIFICATION**

Post Title:	Support Officer – Pastoral and Attendance
Grade:	4
Hours/Weeks:	37 hours / 39 weeks per year
Responsible to:	Office Manager/SLT
Responsible for:	N/A

SPECIFICATION	ESSENTIAL	DESIRABLE
Qualifications/ Training	<ul> <li>GCSE Maths and English or evidence of abilities at this level</li> <li>Experienced MS Office user, particularly Word, Excel and Outlook/365</li> </ul>	<ul> <li>Use of SIMS is desirable, but training will be provided for the successful candidate</li> <li>The successful candidate may be requested to undertake first aid training to obtain the necessary qualification as they will have direct contact with children</li> </ul>
Experience	<ul> <li>Ability to prioritise work and cope with competing deadlines</li> <li>Experience of working in a clerical role</li> </ul>	Experience of working in a clerical role within a school environment/educational setting
Knowledge/Skills (Ability to)	<ul> <li>Excellent interpersonal skills, good telephone manner, calm approach</li> <li>Ability to communicate effectively with people at all levels e.g., school staff, students, governors and external agencies</li> <li>Excellent organisational skills</li> <li>Ability to work accurately and with attention to detail</li> <li>Ability to carry out instructions accurately and</li> </ul>	



	effectively as directed by the	
	Pastoral Team/Office	
	Manager	
	Accuracy when receiving	
	information both verbally	
	and written	
	Ability to make a positive	
	contribution to the school	
	Maintain standards set by	
	the school	
	Ability to carry out	
	instructions accurately and	
	effectively as directed by the	
	Pastoral Team/Office	
	Manager	
	Accuracy when receiving	
	information both verbally	
	and written	
	Ability to make a positive	
	contribution to the school	
	Maintain standards set by	
	the school	
	The ability to converse at	
	ease with members of the	
	public and students and	
	provide advice in accurate	
	spoken English is essential to	
	this role	
	Must be able to show	
Personal Qualities	evidence of an alignment	
Toroural quantios	with the values of the	
	Mercia Learning Trust both	
	in words and behaviours	
	III Words drid boridylodis	
	Ability to deal with	
	challenging situations and	
	conversations	
	Ability to work alongside	
	young people	
	, , ,	
	To be reliable, have the	
	ability to work hard and be	
	an effective team player	
	Be able to manage a	
	demanding workload, meet	
	1	1



		-1	
	deadlines and give freely of your time		
•	A good sense of humour		
•	Attention to detail		

# **The Application Process**

All candidates must complete the following application process.

- All applicants must submit a Trust application form. We do not accept CVs or Council Forms. The application form can be found under 'Careers' at www.merciatrust.co.uk
- Email your completed application to recruitment@merciatrust.co.uk or post it to:

MLT Recruitment Team Mercia Learning Trust 79 Glen Road Sheffield, S7 IRB

After your application has been submitted:

- In all cases written references will be taken up and made available to interviewers BEFORE the final selection stage.
- All applications that have been submitted via email will receive an email confirming receipt.
- An email and/or letter will be sent to shortlisted candidates with details of the interview process.
- If you have not heard from us within 2 weeks of the closing date, please assume that on this occasion, your application has been unsuccessful.

#### Further information:

- Take a look at <u>www.merciatrust.co.uk/careers</u> for more on what it's like working for the trust, what we offer you, and what we're looking for.
- Should you require any additional information about the role or the school, or would like an informal discussion or out of hours visit, please contact us on 0114 2353855 or <a href="mailto:fevans2@ecgbert.sheffield.sch.uk">fevans2@ecgbert.sheffield.sch.uk</a>
- For more information about the application process, please email recruitment@merciatrust.co.uk

#### Key dates:

- Closing date: Midnight Sunday 8 October 2023
- Interviews: Provisionally week commencing 9 October 2023

The small print:



Mercia Learning Trust is committed to safeguarding and promoting the welfare and safety of children and young people and expects all staff to share this commitment. If you are shortlisted, your suitability to work with children will be explored, and this will include disclosing convictions. The information you disclose may be discussed with you during the interview.

The successful candidate will therefore be required to complete a DBS check in line with the Rehabilitation of Offenders Act (ROA) 1974 (Exceptions) Order 1975 and the Police Act Regulations.

In accordance with DfE Keeping Children Safe in Education 2022, an online search will be completed on all shortlisted applicants prior to interview. Any relevant information will be discussed further with the applicant during the recruitment process.

We are an Equal Opportunities employer. Our staff are recruited and promoted on the basis of their merits and abilities and no job applicant or employee receives less favourable treatment on the grounds of racial group, origin or nationality, sex, disability, marital status, age, sexual orientation, political or religious beliefs or trade union activity. Please indicate whether there are any reasonable adjustments or access requirements you would need to help you to attend an interview. If you wish to discuss your requirements prior to submitting your form, please contact the Human Resources Team on 0114 349 4230. Alternatively, please give details on a separate sheet and return with your application form.