

Person Specification

Trust ICT Manager

	Essential	Desirable
Qualifications, Knowledge and Skills	<ul style="list-style-type: none"> GCSE English and Maths or equivalent qualification. Level 4 IT qualification or industry recognised equivalent. Evidence of continuing professional development. Business insurance to meet the requirements of the post. 	<ul style="list-style-type: none"> FITS or ITIL certification. CISCO/HPE Aruba Associate or higher certification. Relevant Microsoft qualification.
Skills and Abilities	<ul style="list-style-type: none"> Ability to manage conflicting priorities and achieve deadlines. Ability to work with a wide range of people. Ability to work as part of a proactive team as well as on your own initiative. Ability to stay calm and controlled under pressure. Good organisational skills. 	
Experience and Training	<ul style="list-style-type: none"> Working in a leadership role, directing and developing ICT Support staff. Design of network infrastructures integrating LAN, WAN and Wi-fi technologies. Configuration and management of network technologies including switches, routers and Wi-fi, utilising VLAN configurations. Installation and management of Microsoft virtual server infrastructures and enterprise storage systems. Administration of Microsoft Windows/ Azure directory services including user, group, and policy management. Administration of Office 365 tenancies including Endpoint Manager configuration and deployment. Desktop user support of MS Windows, iOS, other client devices. Budget management and large value tendering. Backup management and disaster recovery planning. Firewall and web filtering solutions. 	<ul style="list-style-type: none"> Working in a leadership role, developing and implementing ICT Strategy. Working in a service desk environment against a defined service level agreement. Administration of HP Aruba LAN / Wi- fi technologies. Experience of Aruba Central cloud management system. VOIP telephony installation and administration. Working in the education sector. Can evidence strong communication and interpersonal skills in a professional context with young people and colleagues.

Personal Qualities and Attributes	<ul style="list-style-type: none"> • Ability to respond in a prompt, prioritised and professional manner to Helpdesk requests. • A commitment to the values and vision of Maltby Learning Trust. • Ability to think creatively. • Ability to form and maintain appropriate relationships and personal boundaries with young people. • Ability to communicate effectively and concisely both in verbal and written form. • Work in a flexible manner, e.g. variable start/finish times as necessary to provide continuous, excellent IT support. 	
Commitment	<ul style="list-style-type: none"> • Committed to further career development. 	
Attendance	<ul style="list-style-type: none"> • A good attendance record in current employment, (not including absences due to disability). 	

****The postholder is required to ensure they have the appropriate business insurance to meet the requirements of the post.***